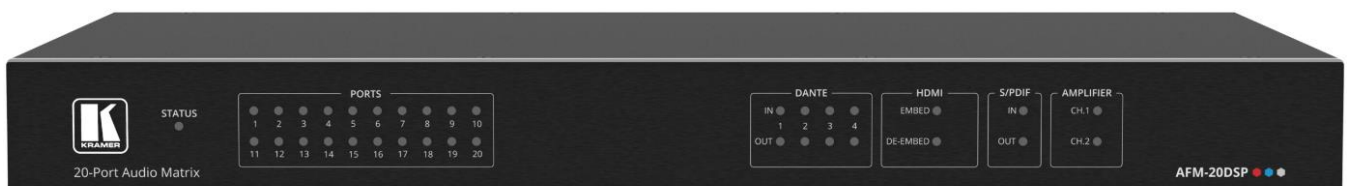


## USER MANUAL

### MODELS:

**AFM-20DSP, AFM-20DSP-LE**  
**20-Port Audio Matrix**



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# Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront the video, audio, presentation, and broadcasting professional on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

---

## Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment.
- Review the contents of this user manual.



Go to [www.kramerav.com/downloads/AFM-20DSP](http://www.kramerav.com/downloads/AFM-20DSP) or [www.kramerav.com/downloads/AFM-20DSP-LE](http://www.kramerav.com/downloads/AFM-20DSP-LE) to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

## Achieving the Best Performance

- Use only good quality connection cables (we recommend Kramer high-performance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables).
- Do not secure the cables in tight bundles or roll the slack into tight coils.
- Avoid interference from neighboring electrical appliances that may adversely influence signal quality.
- Position your Kramer **AFM-20DSP / AFM-20DSP-LE** away from moisture, excessive sunlight and dust.

## Safety Instructions



### Caution:

- This equipment is to be used only inside a building. It may only be connected to other equipment that is installed inside a building.
- For products with relay terminals and GPIO ports, please refer to the permitted rating for an external connection, located next to the terminal or in the User Manual.
- There are no operator serviceable parts inside the unit.

**Warning:**

- Use only the power cord that is supplied with the unit.
- Disconnect the power and unplug the unit from the wall before installing.
- Do not open the unit. High voltages can cause electrical shock! Servicing by qualified personnel only.
- To ensure continuous risk protection, replace fuses only according to the rating specified on the product label which located on the bottom of the unit.

## Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at [www.kramerav.com/support/recycling](http://www.kramerav.com/support/recycling).

---

## Overview

Congratulations on purchasing your Kramer **AFM-20DSP / AFM-20DSP-LE 20-Port Audio Matrix**.

**AFM-20DSP** is a high-performance, professional audio matrix switcher with 20 analog ports that can be configured as inputs or outputs according to preset I/O configurations. **AFM-20DSP** includes multi-channel DSP, built-in 2x60W@8Ω and 1x120W@70V / 100V power amplifier, 4x4 Dante interface, HDMI™ embedding and de-embedding, and S/PDIF. The comprehensive and user-friendly graphic interface makes configuring every detail of your audio system intuitive and easy.

**AFM-20DSP-LE** is a high-performance, professional audio matrix switcher with 20 analog ports that can be configured as inputs or outputs according to preset I/O configurations. **AFM-20DSP-LE** includes multi-channel DSP and a comprehensive and user-friendly graphic interface that makes configuring every detail of your audio system intuitive and easy.

The following table shows the functionality of each device:

Device Name	Maestro	Flex I/O	Dante	HDMI	Amp	S/PDIF
<b>AFM-20DSP</b>	Yes	Yes	Yes	Yes	Yes	Yes
<b>AFM-20DSP-LE</b>	Yes	Yes	No	No	No	No



Most of the information included in this user manual is relevant to both **AFM-20DSP** and to **AFM-20DSP-LE**. Sections referring to Dante, HDMI, S/PDIF and amplifier ports (in the embedded web pages and Protocol 3000 sections) are not relevant to **AFM-20DSP-LE**.

Unless specified otherwise, **AFM-20DSP** is used throughout this user manual to refer to both devices.

**AFM-20DSP** and **AFM-20DSP-LE** provide exceptional quality, advanced and user-friendly operation, and flexible control.

## Exceptional Quality

- High-Performance, Professional Audio Matrix Switcher – Professional, studio grade signal conversion technology, including the latest generation 32-bit advanced Digital Analog Converter architecture to achieve excellent dynamic performance and improved tolerance to clock jitter. Maintains the quality of the original audio signal with selectable sampling rates up to 96kHz. Flat frequency response, unmatched sonic performance, excellent signal to noise ratio, and extraordinarily low distortion levels.
- Multi-Channel Processing – Provides DSP (Digital Sound Processing) that enables simultaneous processing of all input and output signals.
- Programmable – Supports up to 10 global presets per I/O configuration plus 10 mixer snapshot presets.
- Audio De-embedding for **AFM-20DSP** only – De-embeds the audio signal from the HDMI input for routing to any of the outputs or for routing to the loop output.

## Advanced and User-friendly Operation

- Intuitive and Comprehensive Configuration and Control – Via a powerful, user-friendly graphic interface, set volume (gain and attenuation) and DSP per input, execute routing, select line in, mic in, phantom power or line out on each port, configure master level and more.
- Convenient Control – Via the user-friendly embedded webpages and RS-232 serial controller, control signal routing, independent volume.
- Easy, Cost-Effective Maintenance – LED indicators for main power, line in/out, mic in, clipping (power amp, Dante sync, and HDMI for **AFM-20DSP** only), enable easy local maintenance and troubleshooting. Local firmware upgrade via the USB type-A port ensures lasting, field-proven deployment.
- Built-in Power Amplifier for **AFM-20DSP** only – 2x60W @ 8Ω and 1x120W @ 70V / 100V power amplifier.
- Easy Installation – 19" enclosure for rack mounting a unit in a 1U rack space with included rack ears and universal 100-240V AC power connection.
- Firmware Upgrade – Ethernet-based, via software upgrade tool.

## Flexible Connectivity

- Wide Range of I/O Formats:
    - **AFM-20DSP**: 20 analog ports, 4x4 Dante interface, HDMI input and output, and S/PDIF input and output.
    - **AFM-20DSP-LE**: 20 analog ports.
  - Maximum Flexibility:
    - **AFM-20DSP**: use the default 12x8 I/O matrix configuration or select one of the preset analog I/O configurations.  
Route any input to any output, even between different formats (for example, route an analog input to an S/PDIF output); control volume and DSP per port; route any of the ports to the power amplifier.
    - **AFM-20DSP-LE**: use the default 12 x8 I/O matrix configuration or select one of the preset analog I/O configurations.
- 

## Typical Applications

**AFM-20DSP** is ideal for the following typical applications:

- Conference rooms and auditoriums.
- Houses of worship.
- Large corporate connectivity systems.

## Controlling your AFM-20DSP

Control your **AFM-20DSP** by RS-232 serial commands transmitted by a touch screen system, PC, or other serial controller and via the Ethernet using built-in user-friendly webpages.

# Defining AFM-20DSP and AFM-20DSP-LE

This section defines AFM-20DSP and AFM-20DSP-LE.

## AFM-20DSP and AFM-20DSP-LE Front Panels

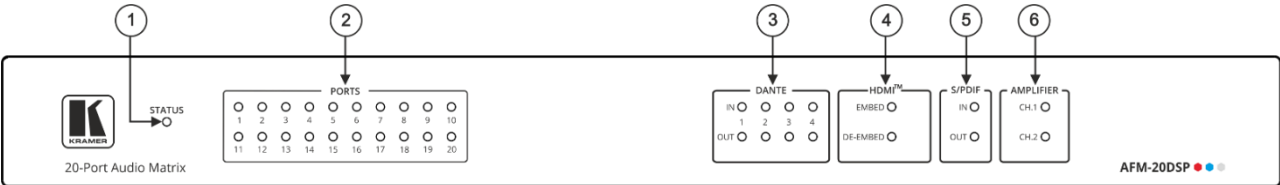


Figure 1: AFM-20DSP Front Panel

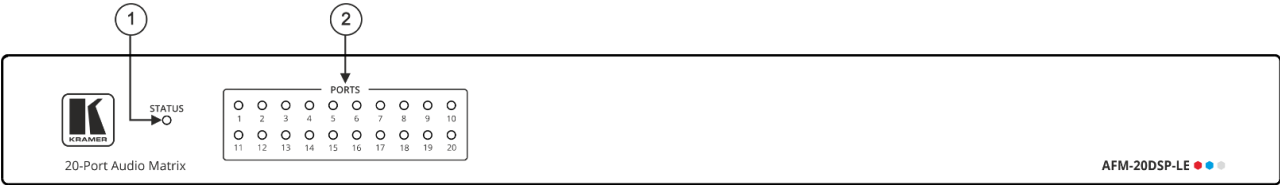


Figure 2: AFM-20DSP-LE Front Panel

#	Feature	Function	
①	STATUS LED	Indicates system status: <ul style="list-style-type: none"> <li>Almost 3 cycles of red/blue/off/green LEDs flashing in sequence for about 30 seconds when system is starting up, and the application has not been launched yet.</li> <li>Flashing green when application is initializing.</li> <li>Green when system is ready for operation.</li> </ul>	
②	PORTS LEDs (1 to 20)	Indicate port status: <ul style="list-style-type: none"> <li>Green when an input signal is present, and the port is defined as line in.</li> <li>White when defined as line out.</li> <li>Blue when defined as mic in.</li> <li>Red when in clipping state.</li> <li>Orange when in limiting state.</li> <li>Off when there is no signal on the input.</li> </ul>	
③	IN OUT DANTE™ LEDs (1 to 4)	Indicate Dante signal status: <ul style="list-style-type: none"> <li>Green when a signal is detected.</li> <li>Red when clipping occurs.</li> <li>Orange when in Limiting state.</li> <li>Off when no signal is detected.</li> </ul>	
④	HDMI™ LEDs	EMBED	Lights green when an analog audio signal is associated with the HDMI OUT signal. Otherwise remains OFF.
		DE-EMBED	Lights green when the HDMI IN audio signal is present. Otherwise remains OFF.
⑤	IN OUT S/PDIF LEDs	Indicate S/PDIF status: <ul style="list-style-type: none"> <li>Green when a signal is detected.</li> <li>Off when no signal is detected.</li> </ul> ⓘ If a signal is detected only on one channel, either left only or right only, the status LED lights green.	

#	Feature	Function
6	CH 1(L)/CH 2(R) AMPLIFIER LEDs	Indicate amplifier signal status: <ul style="list-style-type: none"> <li>Green when a signal is detected.</li> <li>Off when no signal is detected.</li> </ul> In the webpage, Ch1 and CH2 are referred to as AMP 1 and AMP 2, respectively.

## AFM-20DSP and AFM-20DSP-LE Rear Panels

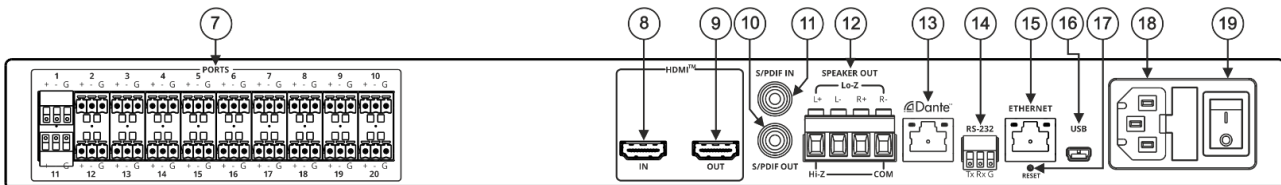


Figure 3: AFM-20DSP Rear Panel

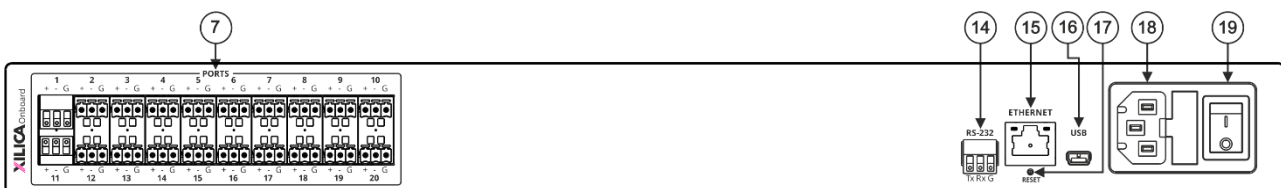


Figure 4: AFM-20DSP-LE Rear Panel

#	Feature	Function
7	PORTS 3-pin Terminal Block Connectors (1 to 20)	Interchangeable balanced mono audio ports. Connect to an audio source or acceptor in one of 7 selectable I/O configurations: 16x4, 14x6, 12x8, 10x10, 8x12, 6x14, 4x16 Each port can be defined as line in, mic in, mic + 48V in, or line out.
8	HDMI™ IN Connector	Connect to an HDMI source for de-embedding the audio signal (the video signal is passed through to the output).
9	HDMI™ OUT Connector	Connect to an HDMI acceptor for embedding an audio signal from the matrix.
10	S/PDIF OUT RCA Connector	Connect to a digital stereo audio acceptor.
11	S/PDIF IN RCA Connector	Connect to a digital stereo audio source.
12	SPEAKER OUT	Outputs two selected audio signals in two channels. For Lo-Z: connect stereo output to Lo-Z speakers: L+ and L- to the left speaker; R+R- to the right speaker. For Hi-Z (70V or 100V): connect Hi-Z and COM to mono Hi-Z speakers.
13	Dante PoE RJ-45 Port	Connect to Dante audio via the network. Provides 4 Tx channels and 4 Rx channels. By default, DHCP is enabled.
14	RS-232 3-pin Terminal Block Connector	Connect to a PC/serial controller to control the device.
15	ETHERNET RJ-45 Connector	Connect to a PC via a LAN to control the device and for firmware upgrade.
16	Mini USB Connector	Connect to your PC to control the device.
17	RESET Recessed Button	Press and hold for about 5 seconds to reset the configuration to its default parameters.
18	Mains Power Connector and Fuse	Plug in the power cord.
19	POWER Illuminated Power Switch	Turn the device on and off.



# Mounting AFM-20DSP / AFM-20DSP-LE

This section provides instructions for mounting **AFM-20DSP / AFM-20DSP-LE**. Before installing, verify that the environment is within the recommended range:



- Operation temperature – 0° to 40°C (32 to 104°F).
- Storage temperature – -40° to +70°C (-40 to +158°F).
- Humidity – 10% to 90%, RHL non-condensing.

**Caution:**

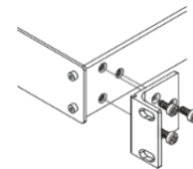
- Mount **AFM-20DSP / AFM-20DSP-LE** before connecting any cables or power.

**Warning:**

- Ensure that the environment (e.g., maximum ambient temperature & air flow) is compatible for the device.
- Avoid uneven mechanical loading.
- Appropriate consideration of equipment nameplate ratings should be used for avoiding overloading of the circuits.
- Reliable earthing of rack-mounted equipment should be maintained.

## To mount the AFM-20DSP in a rack

Attach both rack ears by removing the screws from each side of the machine and replacing those screws through the rack ears or place the machine on a table.



For more information go to [www.kramerav.com/downloads/AFM-20DSP](http://www.kramerav.com/downloads/AFM-20DSP)

# Connecting the 20-Port Audio Matrix

This section describes how to connect the **AFM-20DSP** and **AFM-20DSP-LE** devices.

## Connecting AFM-20DSP



Always switch off the power to each device before connecting it to your **AFM-20DSP**. After connecting your **AFM-20DSP**, connect its power and then switch on the power to each device.

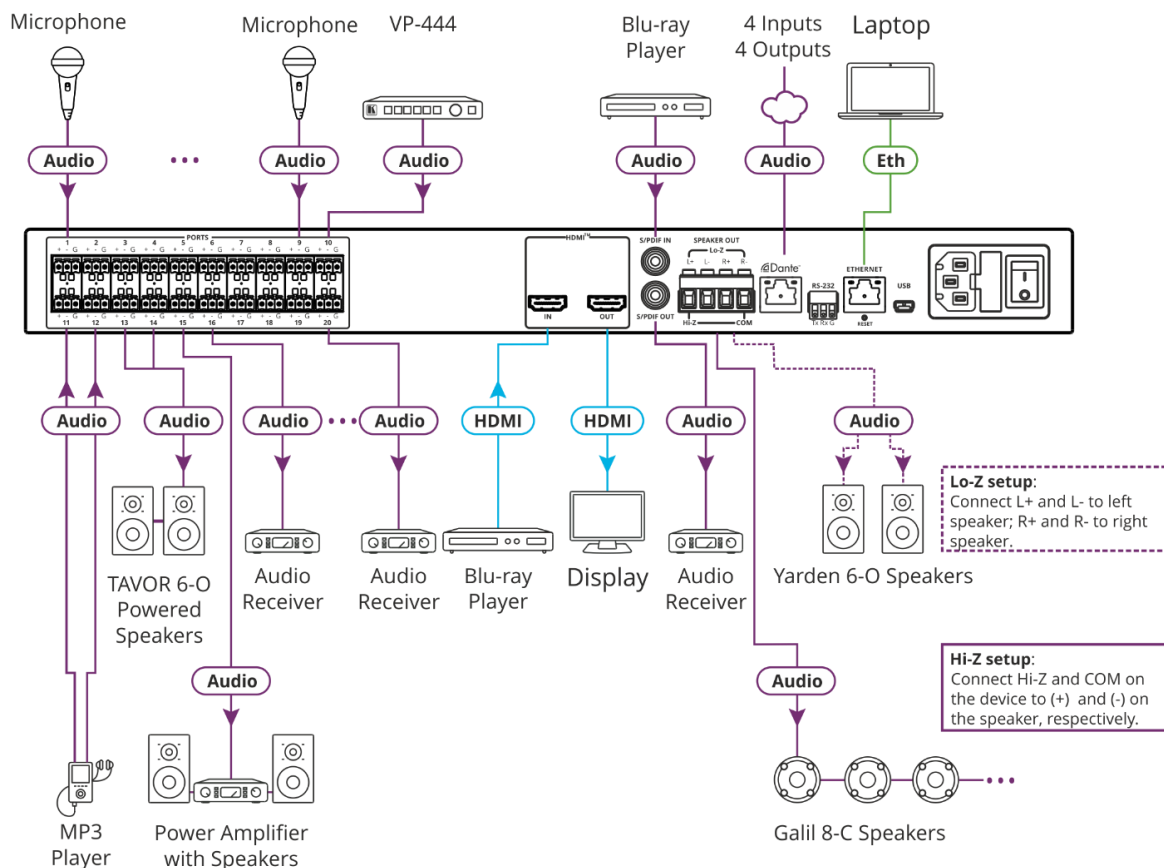


Figure 5: Connecting to the AFM-20DSP Rear Panel

To connect AFM-20DSP as illustrated in the example in [Figure 5](#):

1. Connect the following audio sources to the PORT balanced mono 3-pin terminal block connectors ⑦ (port I/O is set to 12x8 in this example):
  - Microphones to ports 1 to 9.
  - The audio output of the Kramer **VP-444** scaler to port 10.
  - An MP3 player to ports 11 and 12.

2. Connect the PORT balanced mono 3-pin terminal block connectors (7) (port I/O is set to 12x8 in this example) to the following audio acceptors:
  - Ports 13 and 14 to powered speakers (for example, Kramer **Tavor 6-O**).
  - Port 15 to a power amplifier with speakers.
  - Ports 16 to 20 to audio receivers
3. Connect the HDMI connectors as follows:
  - A source (for example, a Blu-ray player) to HDMI IN (8).
  - HDMI OUT (9) to an acceptor (for example, a display).
4. Connect the S/PDIF digital audio ports as follows:
  - A source (for example, a Blu-ray player) to S/PDIF IN (11).
  - S/PDIF OUT (10) to an acceptor (for example, an audio receiver).
5. Connect the SPEAKER OUT Hi-Z OUT or Lo-Z OUT 4-pin terminal block connector (12) as follows:
  - For Hi-Z connection: connect Hi-Z and COM terminal blocks to the + and – terminals of a mono speaker (for example, the **Galil 8-C** ceiling speakers, daisy chained). The speakers either output the left side (L+, L-) of the audio input or the stereo input reduced to a mono signal (see [Defining Audio Settings](#) on page 45) .
  - For Lo-Z connection: connect the L+ and L- connectors to the left-side speaker (for example, **Yarden 6-O**) and the R+ and R- connectors to the right-side.
6. Connect the Dante RJ-45 port (13) to up to 4Tx and for Rx audio channels via the network.
7. Connect the RS-232 3-pin terminal block connector (14) to the RS-232 port on a controller (for example, a laptop) to control the **AFM-20DSP**.
8. Connect the ETHERNET RJ-45 port (15) to the Ethernet to control the **AFM-20DSP** and use for firmware upgrade.
9. Connect the mini USB connector (16) to a control device (for example, a laptop) to control the **AFM-20DSP**.
10. Connect the power cord to the **AFM-20DSP** mains socket (18) and to the mains electricity (not shown in [Figure 5](#)).

## Connecting AFM-20DSP-LE



Always switch off the power to each device before connecting it to your **AFM-20DSP-LE**. After connecting your **AFM-20DSP-LE**, connect its power and then switch on the power to each device.

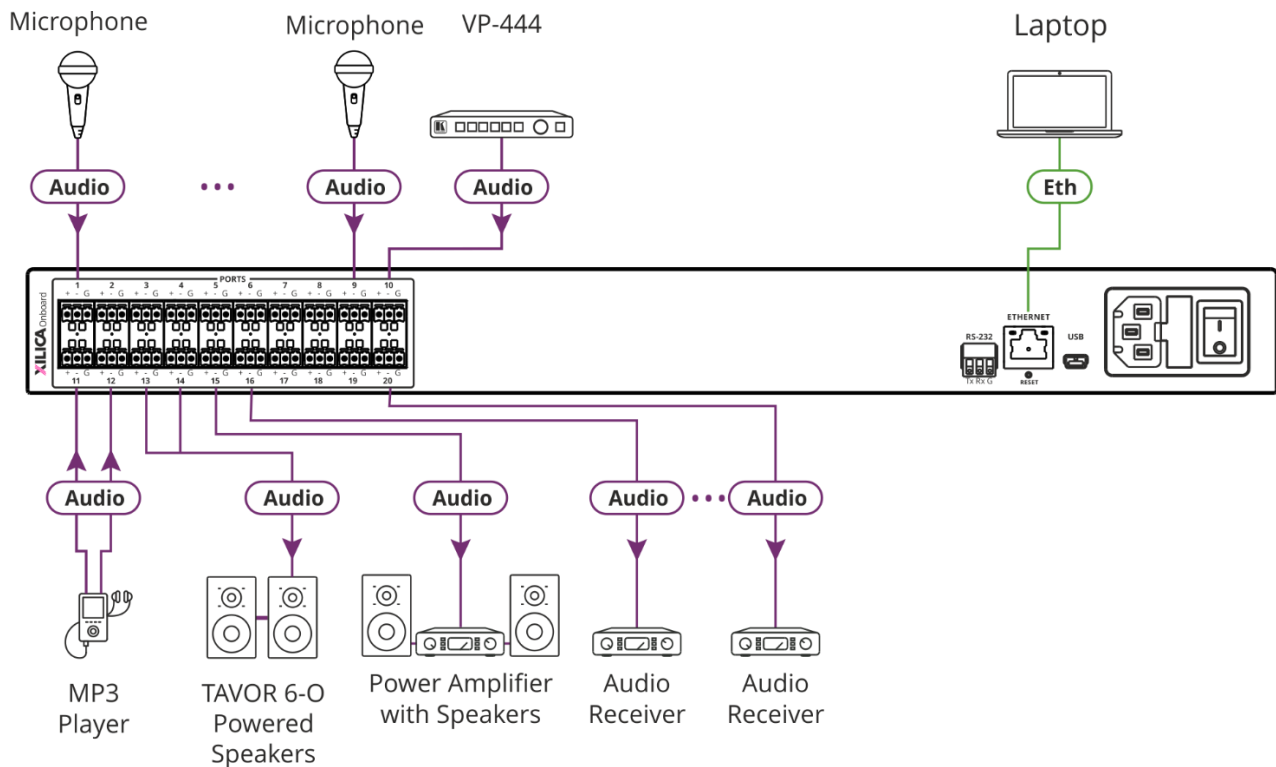


Figure 6: Connecting to the AFM-20DSP-LE Rear Panel

To connect **AFM-20DSP-LE** as illustrated in the example in [Figure 6](#):

- Connect the following audio sources to the PORT balanced mono 3-pin terminal block connectors (7) (port I/O is set to 12x8 in this example):
  - Microphones to ports 1 to 9.
  - The audio output of the Kramer **VP-444** scaler to port 10.
  - An MP3 player to ports 11 and 12.
- Connect the PORT balanced mono 3-pin terminal block connectors (7) (port I/O is set to 12x8 in this example) to the following audio acceptors:
  - Ports 13 and 14 to powered speakers (for example, Kramer **Tavor 6-O**).
  - Port 15 to a power amplifier with speakers.
  - Ports 16 to 20 to audio receivers.
- Connect the RS-232 3-pin terminal block connector (14) to the RS-232 port on a controller (for example, a laptop) to control the **AFM-20DSP-LE**.
- Connect the ETHERNET RJ-45 port (15) to the Ethernet to control the **AFM-20DSP-LE** and use for firmware upgrade.
- Connect the mini USB connector (16) to a control device (for example, a laptop) to control the **AFM-20DSP-LE**.
- Connect the power cord to the **AFM-20DSP-LE** mains socket (18) and to the mains electricity (not shown in [Figure 6](#)).

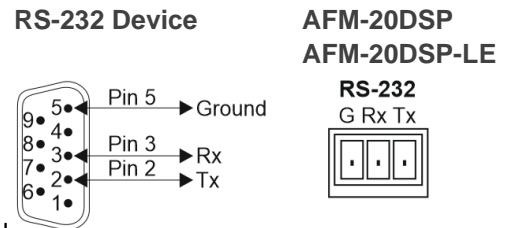
## Connecting to AFM-20DSP / AFM-20DSP-LE via RS-232

You can connect to the **AFM-20DSP** via an RS-232 connection <sup>(13)</sup> using, for example, a PC. The **AFM-20DSP** features an RS-232 3-pin terminal block connector allowing the RS-232 to control the **AFM-20DSP**.

Connect the RS-232 terminal block on the rear panel of the **AFM-20DSP** to a PC/controller, as follows:

From the RS-232 9-pin D-sub serial port connect:

- Pin 2 to the TX pin on the **AFM-20DSP** RS-232 terminal block
- Pin 3 to the RX pin on the **AFM-20DSP** RS-232 terminal block
- Pin 5 to the G pin on the **AFM-20DSP** RS-232 terminal block



# Operating and Controlling AFM-20DSP/AFM-20DSP-LE

AFM-20DSP/AFM-20DSP-LE can be monitored via the front panel LEDs (see [AFM-20DSP and AFM-20DSP-LE Front Panels](#) on page 5) and controlled via the:

- Embedded webpages(see [Using Embedded Webpages](#) on page 15).
- Protocol commands (see [Protocol 3000 Commands](#) on page 66).

---

## Operating via Ethernet

You can connect to the **AFM-20DSP** via Ethernet using either of the following methods:

- Directly to the PC using a crossover cable (see [Connecting the Ethernet Port Directly to a PC](#) on page 12).
- Via a network hub, switch, or router, using a straight-through cable (see [Connecting the Ethernet Port via a Network Hub or Switch](#) on page 14).



To connect via a router and your IT system is based on IPv6, speak to your IT department for specific installation instructions.

## Connecting the Ethernet Port Directly to a PC

You can connect the Ethernet port of the **AFM-20DSP** directly to the Ethernet port on your PC using a crossover cable with RJ-45 connectors.



This type of connection is recommended for identifying the **AFM-20DSP** with the factory configured default IP address.

After connecting the **AFM-20DSP** to the Ethernet port, configure your PC as follows:

1. Click **Start > Control Panel > Network and Sharing Center**.
2. Click **Change Adapter Settings**.
3. Highlight the network adapter you want to use to connect to the device and click **Change settings of this connection**.

The Local Area Connection Properties window for the selected network adapter appears.

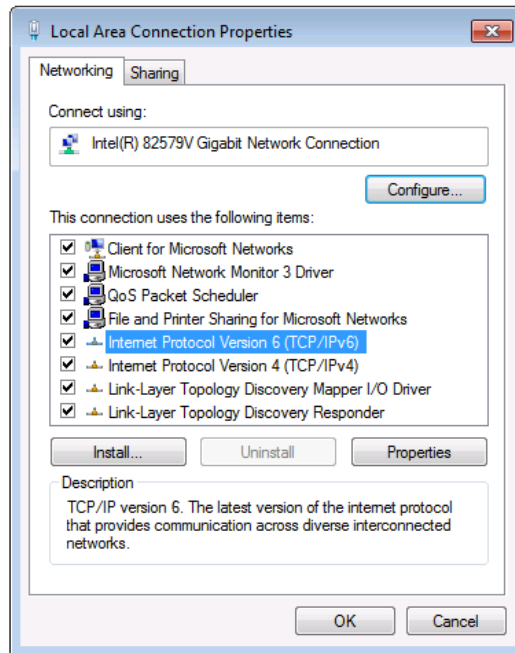


Figure 7: Local Area Connection Properties Window

4. Highlight either **Internet Protocol Version 6 (TCP/IPv6)** or **Internet Protocol Version 4 (TCP/IPv4)** depending on the requirements of your IT system.
5. Click **Properties**.

The Internet Protocol Properties window relevant to your IT system appears as shown in [Figure 8](#) or [Figure 9](#).

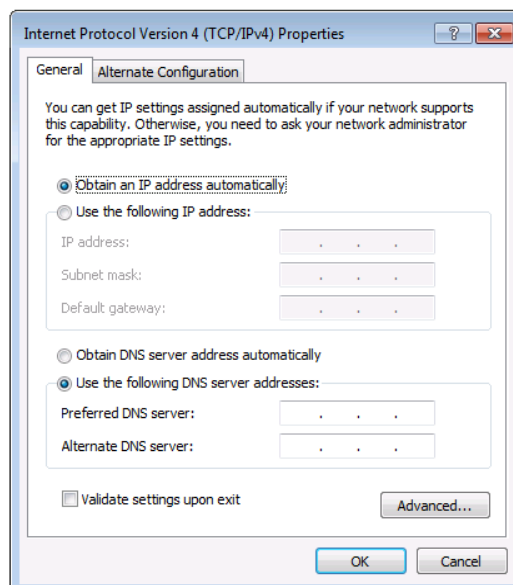


Figure 8: Internet Protocol Version 4 Properties Window

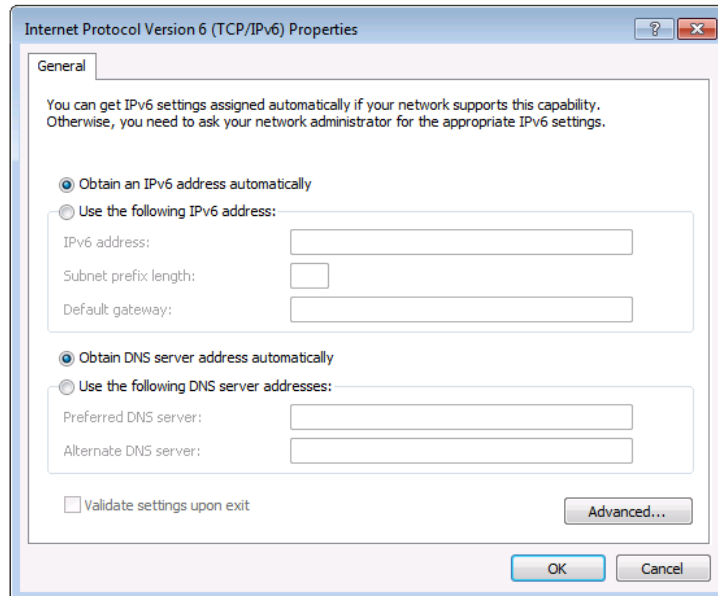


Figure 9: Internet Protocol Version 6 Properties Window

6. Select **Use the following IP Address** for static IP addressing and fill in the details as shown in [Figure 10](#).

For TCP/IPv4 you can use any IP address in the range 192.168.1.1 to 192.168.1.255 (excluding 192.168.1.39) that is provided by your IT department.

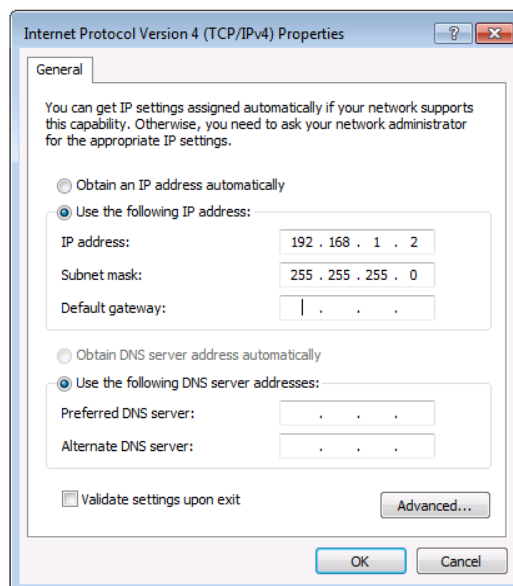


Figure 10: Internet Protocol Properties Window

7. Click **OK**.
8. Click **Close**.

## Connecting the Ethernet Port via a Network Hub or Switch

You can connect the Ethernet port of the **AFM-20DSP** to the Ethernet port on a network hub or using a straight-through cable with RJ-45 connectors.

## Configuring the Ethernet Port

You can set the Ethernet parameters via the embedded webpages.



# Using Embedded Webpages

The **AFM-20DSP** can be operated remotely using the embedded webpages. The webpages are accessed using a Web browser and an Ethernet connection (see [Browsing the AFM-20DSP Webpages](#) on page [16](#)).

Before attempting to connect:

- Perform the procedures in [Operating via Ethernet](#) on page [12](#).
- Ensure that your browser is supported.

The following operating systems and Web browsers are supported:

Operating Systems	Versions
Windows 7	Chrome
Windows 10	Chrome
Mac	Chrome



Some features might not be supported by some cellphone operating systems.

The **AFM-20DSP** webpage enables performing the following functions:

- [Using the Top Status Bar](#) on page [18](#).
- [Processing Audio Signals](#) on page [22](#).
- [Routing Inputs to Outputs](#) on page [37](#).
- [Mixing Audio Signals](#) on page [41](#).
- [Defining Audio Settings](#) on page [45](#).
- [Defining Video Settings](#) on page [46](#).
- [Restarting and Resetting the Device](#) on page [47](#).
- [Defining Settings](#) on page [49](#).
- [Defining Communication Settings](#) on page [52](#).
- [Performing Firmware Upgrade](#) on page [54](#).
- [Setting Date and Time](#) on page [55](#).
- [Configuring Device Automation](#) on page [56](#).
- [Viewing Device Information](#) on page [58](#).



Some of the same tasks can be carried out via DSP, Matrix and Mixer pages, for your convenience. For example, you can link analog input and output pairs through any of these 3 pages.

## Browsing the AFM-20DSP Webpages

To browse the **AFM-20DSP** webpages:

1. Open your Internet browser.
2. Type the IP Address of the device in the Address bar of your browser. For example, the default IP Address:



3. The authentication page appears.
4. Enter the Username and Password (Admin/Admin, by-default):

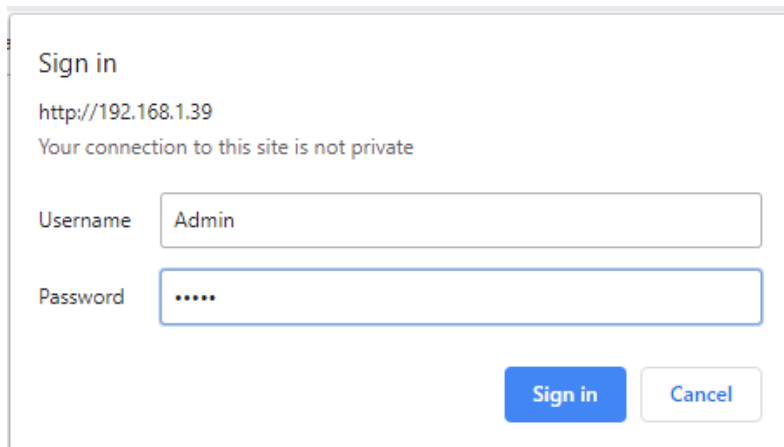
A screenshot of a web browser's authentication page. The page title is 'Sign in'. Below the title, the URL 'http://192.168.1.39' is displayed, followed by the warning 'Your connection to this site is not private'. There are two input fields: 'Username' with the text 'Admin' and 'Password' with five dots. At the bottom right, there are two buttons: a blue 'Sign in' button and a white 'Cancel' button with a blue border.

Figure 11: Embedded Webpages Authentication

- 5. Click **Sign in**.  
The Main webpage appears.

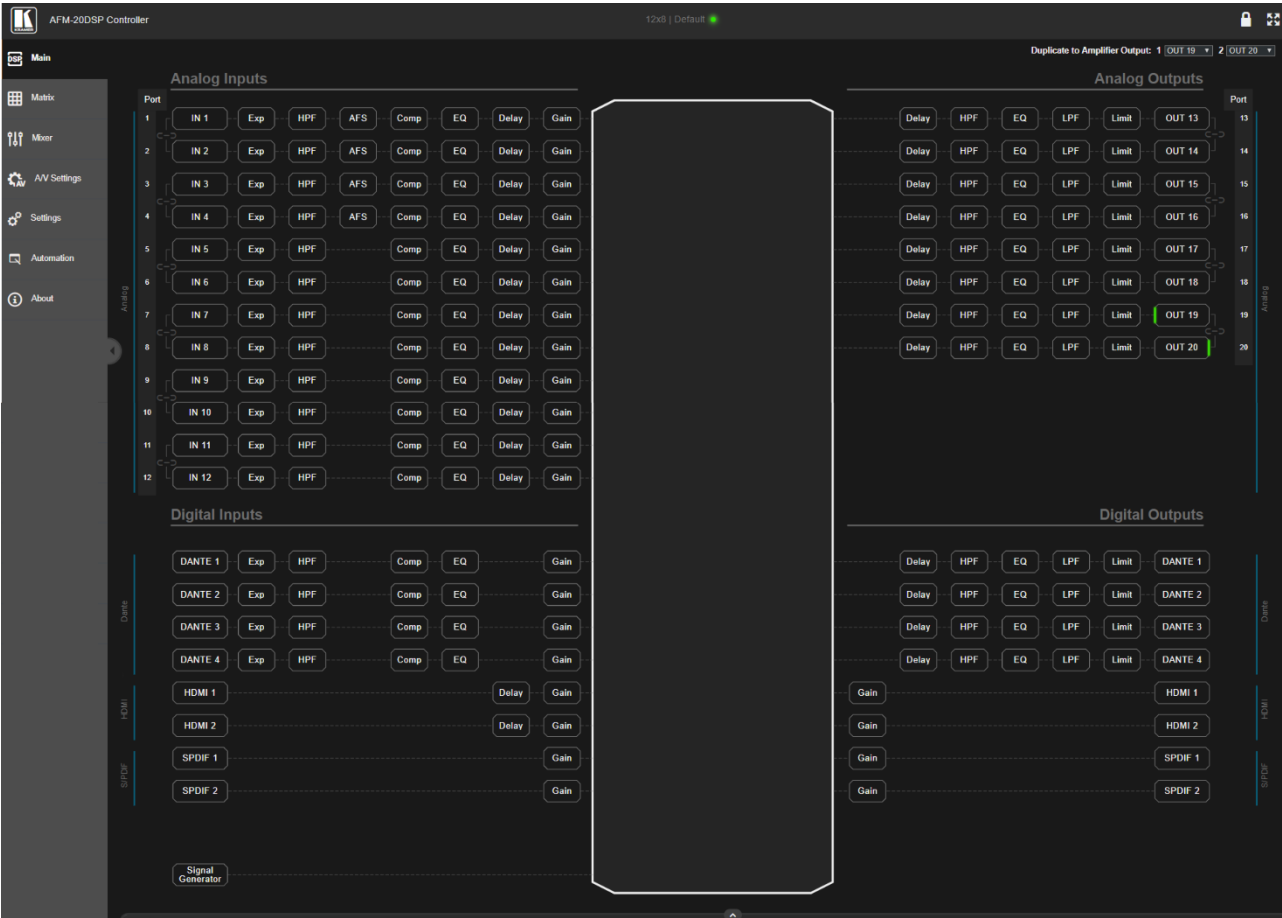


Figure 12: AFM-20DSP Main Page with Navigation List on Left

6. Click the arrow to hide the navigation list.

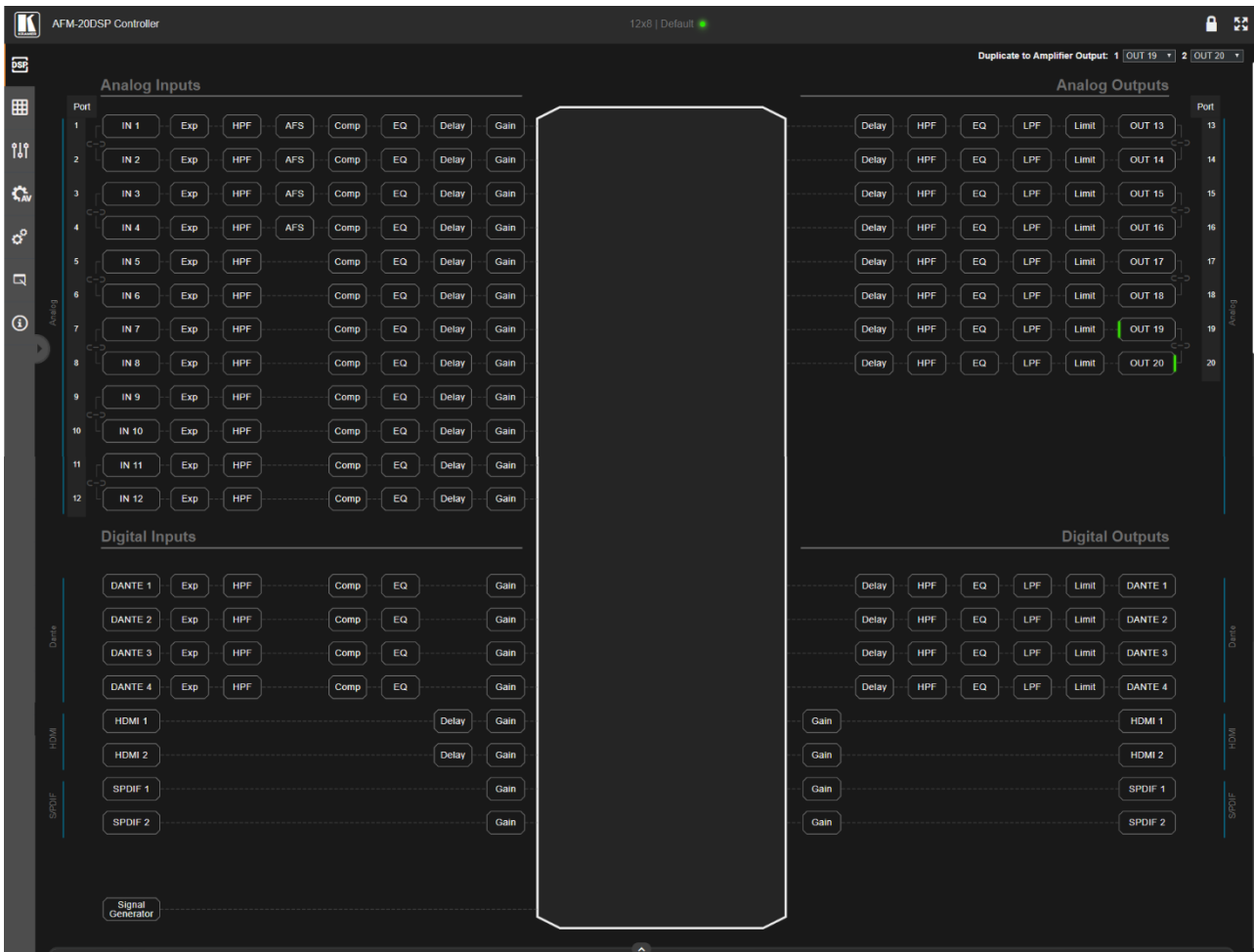




Figure 13: Main Page – Navigation List Hidden

7. Click the desired item in the navigation pane to set and control the device.

## Using the Top Status Bar

Use the top status bar to perform the following functions:

- [Viewing/Changing Current Analog I/O Configuration and Preset Name](#) on page [19](#).
- [Changing Security Settings](#) on page [19](#).
- Entering/exiting full-screen display view by clicking the display-view icon (  /  ).

## Viewing/Changing Current Analog I/O Configuration and Preset Name

The center of the menu bar in every webpage shows the analog I/O setup, the preset name and the status of the setup.

The indication light displays:

- Green if the current preset unmodified.

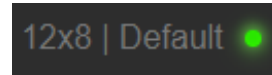


Figure 14: Analog and/or Preset Status Unmodified

- Yellow if the current preset has been modified.

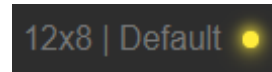


Figure 15: Analog and/or Preset Status modified


**To save a modified preset (yellow indication light):**

1. Click the preset status area. The A/V settings page appears (see [Figure 54](#)).
2. Follow the instructions in [Defining Audio Settings](#) on page [45](#).

## Changing Security Settings

You can easily disable or enable the webpages security using the lock icon. When security is disabled, you do not need to enter a password to access the webpages. When security is enabled, you do. For information about the default login credentials, see [Default Communication Parameters](#) on page [63](#). For information about changing the default login credentials, see [Setting Access Security](#) on page [49](#).

**To disable security settings:**

1. Click the lock icon  indicating that security is enabled. The following message appears:

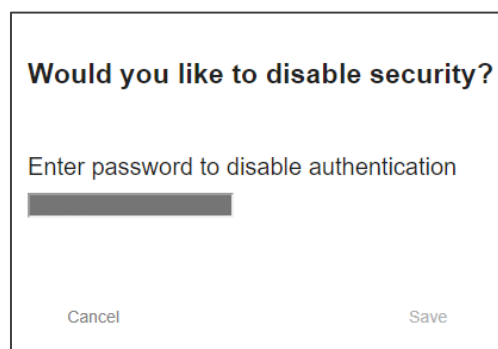


Figure 16: Disabling Security Message

2. Type the current password (Admin, by default).
3. Click **Save**. Security is disabled.

**To enable security settings:**

- Click the security disabled icon .

# Viewing the Matrix Area

The matrix area in the DSP page shows the inputs that are currently routed to the outputs.

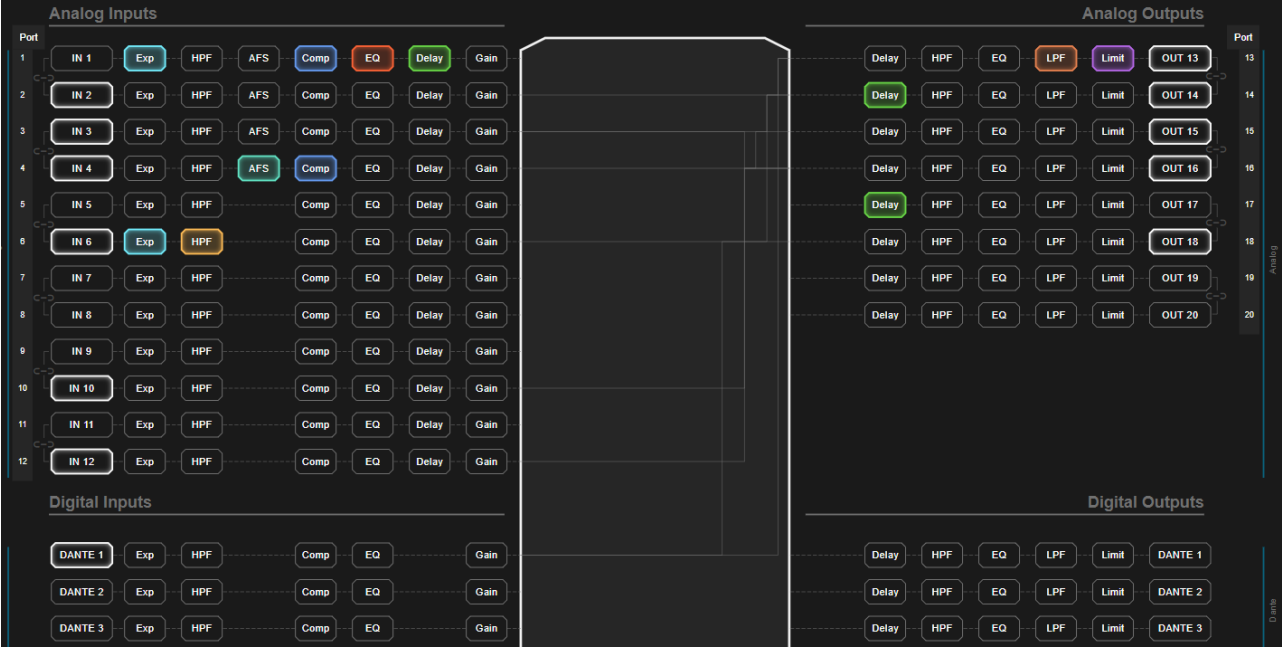


Figure 17: DSP Page – Matrix Area

Clicking an IN or OUT button or a module, highlights the routing path.

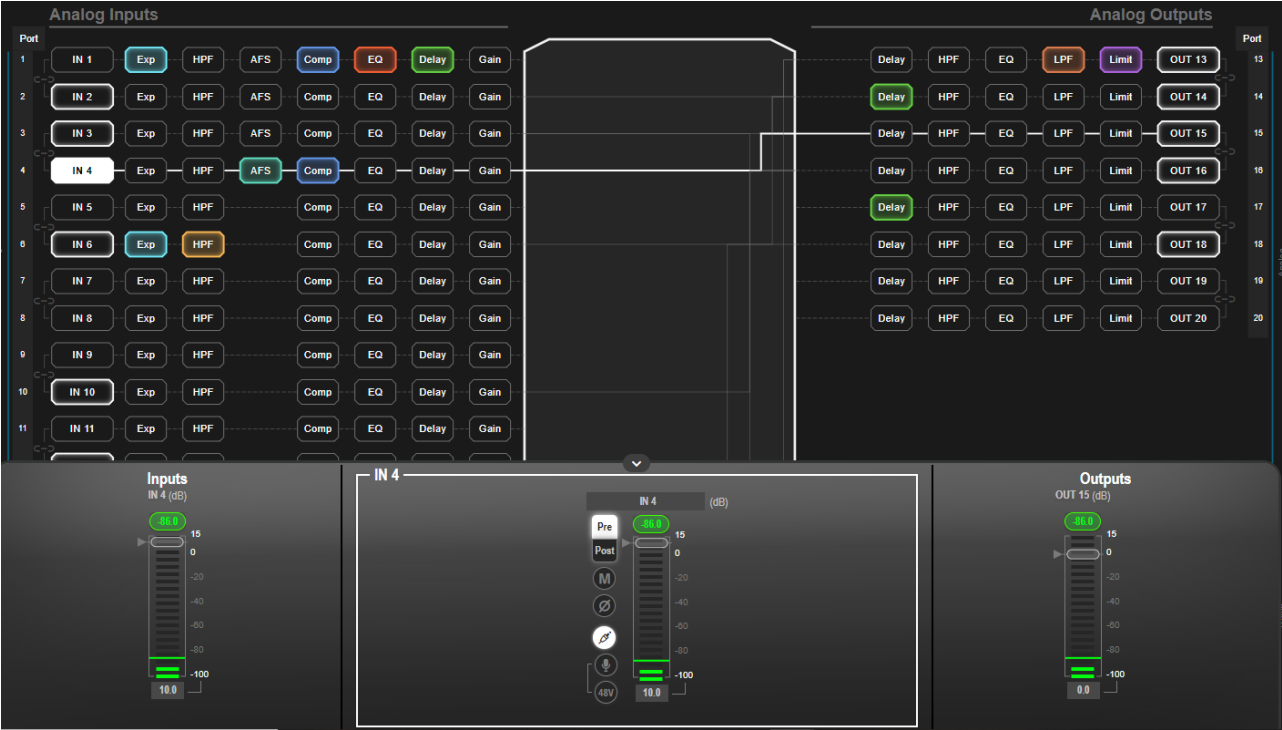


Figure 18: Matrix Area – Routing Path

When opening the processing view, the sliders of the Inputs routed to the outputs appear.



Figure 19: Processing View – Inputs Routed to Outputs

# Processing Audio Signals

Use the DSP page to process the input and output signals and present an overall view of your session, including analog and digital in-out connections (in the Matrix area), using pre-matrix and post-matrix modules.

In general:

- Click the Matrix area to enter the Matrix page (see [Routing Inputs to Outputs](#) on page 37).
- Click an input, output or any module to open its process view and configure that item.

The DSP page enables performing the following functions:

- [Selecting Output Signals to Route to Amplifier](#) on page 22.
- [Linking Analog Inputs and Outputs](#) on page 23.
- [Processing a Signal](#) on page 24.

---

## Selecting Output Signals to Route to Amplifier Outputs

Select the audio outputs to duplicate and output to the amplified speakers (12).

To duplicate the audio outputs to the amplifier:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click the **Duplicate to Amplifier Output 1** drop-down box and select an output (for example, OUT 19).

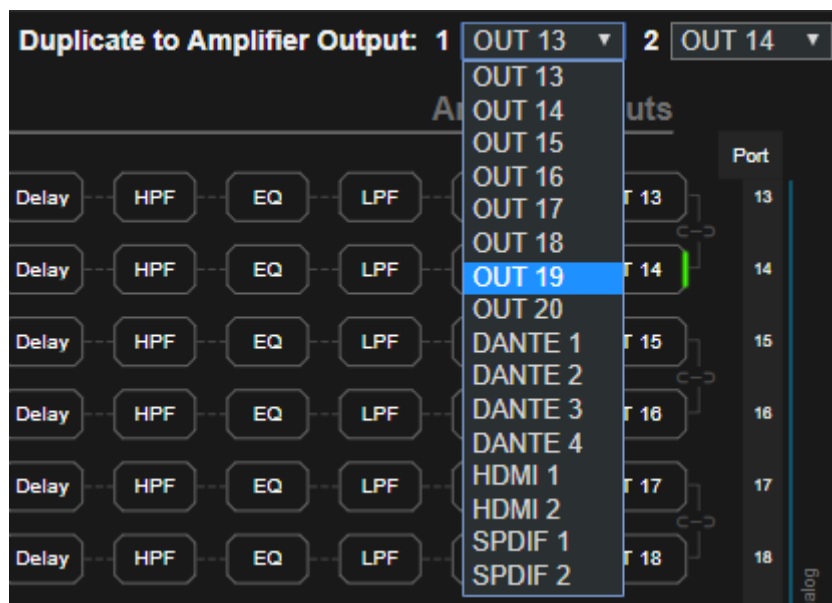


Figure 20: DSP Page – Selecting Left Amplifier Output Signal



- Click the **Output 2** drop-down box and select an output (for example, OUT 20).

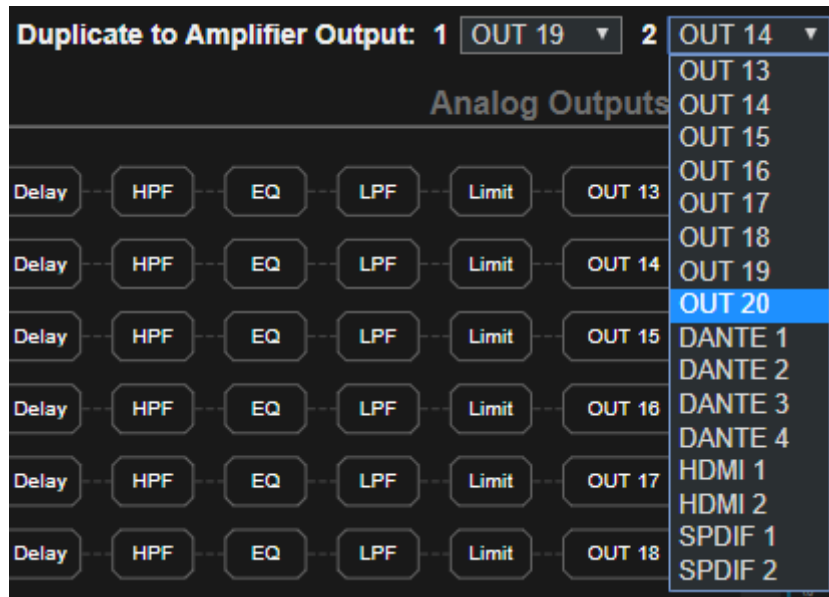


Figure 21: DSP Page – Selecting Right Output Amplifier Output Signal

OUT 19 outputs to the left side of the amplified speaker and OUT 20 outputs to the right side of the amplified speaker as indicated in green on the left and the right sides of output 19 and output 20.

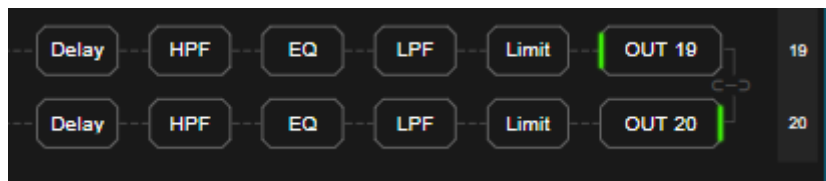


Figure 22: DSP Page – Selected Left and Right Amplifier Outputs

## Linking Analog Inputs and Outputs

Analog inputs and outputs can be linked in predefined pairs to balance stereo analog sources and acceptors. When linked, signal chain modules are set for both channels simultaneously.

**To link an analog audio pair:**

- In the Navigation pane, click **DSP**. The DSP (Main) page appears.



You can also link audio analog audio pairs via the Matrix page, and Mixer page.

- Click the link on the side of the ports (IN 7 and IN 8 in this example).





Figure 23: DSP Page – Linking Analog Audio Ports

The selected inputs are linked.

## Processing a Signal

Access processing view by clicking an input / output button or a filtering tool in the DSP session view. Use processing view to configure the selected audio signal. Different port types have different processing modules.

In general:

- Toggle the  (off) /  (on) button to enable/disable a processing module. The module is enabled while it is set to On and disabled when set to Off.
- In the processing view, the module appears at the center and input/output volume sliders appear to the left/right (for further information, see [Input / Output Channels Operation](#) on page 25).
- Adjust configuration knob by clicking and holding the mouse then moving it up or down, or enter the parameter value below the knob and press **Enter** on your keyboard to apply.
- Reset a configuration knob to its default parameter value, by clicking the mouse within the knob area while pressing **Ctrl** on your keyboard.
- The parameter value always appears below the knob or slider.
- A selected input or output button appears with a white rim.
- A selected processing tool button appears with a distinctive color.
- An enabled processing tool button appears with a distinctively colored rim.

Processing modules enable performing the following functions:

- [Adjusting Analog Input Parameters](#) on page 26.
- [Adjusting Digital Input Parameters](#) on page 27.
- [Post-Matrix Signal Processing](#) on page 34.
- [Using Expander Module](#) on page 27.
- [Using HPF \(High Pass Filter\) Module](#) on page 28.
- [Using AFS \(Auto Feedback Suppression\) Module](#) on page 30.
- [Using Compression Module](#) on page 31.
- [Using Equalizer Module](#) on page 32.
- [Using Gain Module](#) on page 33.
- [Using Post Matrix Equalizer Module](#) on page 35.
- [Using LPF \(Low Pass Filter\)](#) on page 35.
- [Using Limit Module](#) on page 36.

## Input / Output Channels Operation

This section describes the function of the input and output sliders (the examples in this section, showing the inputs, apply also to outputs).

### Level Measurement Indicators:

The audio signal enters the digital system at a certain level and is measured in dBFS units (dB relative to full scale, the maximum value).

- **Maximum level indicator** – shows the highest registered level (in RMS) and can change only if a higher level is detected. Click the indicator to reset to the current maximum value.
- **0dBFS** – refers to the maximum signal level that can enter the system. signal levels higher than the system limit are clipped.
- **Current maximum level indicator** – displays the current maximum level and holds it until a higher value is detected.

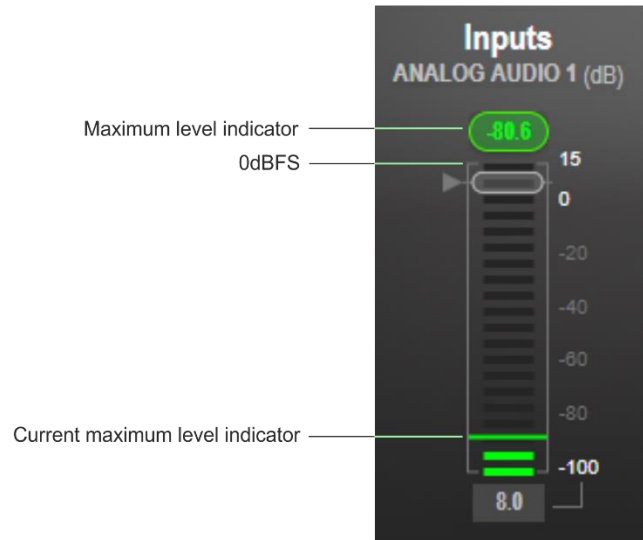


Figure 24: Level Measurement Indicators

### Gain/Attenuation Fader

- **Maximum level** – 15dB is the maximum gain.
- **Unity gain** – when volume fader is set to 0dB, the input level is not changed.
- **Volume fader** – slide to increase or decrease the audio level.
- **Minimum level** – -100dB is the maximum attenuation.
- **Current fader position** – shows the current position of the fader. You can also type the desired volume level into this box and press **Enter** on your PC.

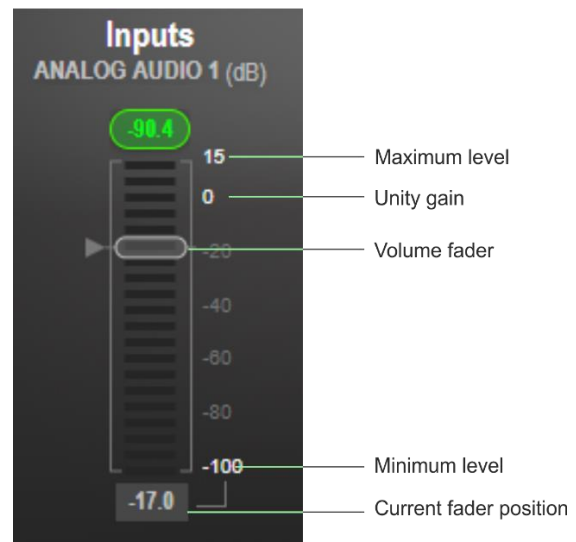


Figure 25: Channel Fader

## Pre-Matrix Signal Processing

This section describes the input pre-matrix signal processing of the input audio signal. The input fader always appears to the left.

### Adjusting Analog Input Parameters







See [Input / Output Channels Operation](#) on page [25](#) to understand the function of the slider. IN 1 is used as an example in this section.

To adjust analog input parameters:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **IN 1**.  
The IN 1 processing page appears.



Figure 26: Processing View – Processing Analog Audio Input

3. Perform the following actions:
  - Move the fader to adjust the audio input level.
  - Select **Pre** or **Post** to set the signal volume before and after using the pre-matrix modules.
  - Toggle  /  to mute / unmute the input audio, respectively.
  - Click  to inverse polarity (used for troubleshooting).
  - Click  to select audio line in.
  - Click  to select dynamic microphone and  to select condenser microphone (the title IN changes to MIC).

Analog input parameters are adjusted.

## Adjusting Digital Input Parameters

Digital (Dante, HDMI and S/PDIF) input signal settings are identical. Dante is used as an example in this section.




See [Input / Output Channels Operation](#) on page 25 to understand the function of the slider.

### To adjust the Dante input parameters:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **DANTE**.  
The Dante input processing page appears.



Figure 27: Processing View – Processing Digital Input

3. Perform the following actions:
  - Move the volume fader to set the Dante audio input level (both sliders are identical).
  - Select **Pre** or **Post** to set the signal volume before and after using the pre-matrix modules.
  - Toggle  /  to mute / unmute the input audio, respectively.
  - Click  to inverse polarity (used for troubleshooting).

Digital audio parameters are adjusted.

## Using Expander Module

Use the Expander module to increase the difference in loudness between the quieter and louder sounds, so that the quiet sounds (usually background noises) become quieter while the loud sounds become louder. The levels of audio signals that fall below the set threshold level are reduced.

### To adjust the expander module:

1. In the Navigation pane, click **DSP**. The DSP (Main) page opens.
2. Click **Exp**.  
The button turns light blue and the Expander module page appears.

3. Click the Off button . The Exp module turns on .



Figure 28: Processing View – Expander Module

4. Define the following:
- **Threshold** – Decreases the volume of audio signals that are below the threshold level.
  - **Attack Time** – Sets the response speed of the expander to signal levels above the threshold.
  - **Release** – Sets the response speed of the expander to signal levels below the threshold.
5. Open the **Ratio** drop-down box to set the extent to which the volume is decreased. The higher the ratio the more the audio level below the threshold is lowered.



The Expansion (dB) indicates the amount of expansion in a dB scale.

Expander settings are adjusted.

### Using HPF (High Pass Filter) Module

A High Pass Filter passes signals that are higher than a certain cut-off frequency. Frequencies under the cut-off frequency are attenuated. Use the HPF module to cut off low frequencies and let higher frequencies pass.

#### To adjust the HPF:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **HPF**. The button turns light orange and the High Pass Filter module page appears. The left side shows the input volume slider.

3. Click the Off button . The HPF module turns on .



Figure 29: Processing View – HPF Module

4. Set the cut-off frequency.
5. Select the HPF low-cut algorithm type (or select **None**):
  - **Bessel** – A linear filter with maximum linear phase response. It is often used in audio crossover systems.
  - **Link R** (Linkwitz-Riley) – An Infinite Impulse Response (IIR) filter used in audio crossovers. Consists of a parallel combination of low-pass and high-pass. The filters are usually designed by cascading two Butterworth filters, each of which has a -3dB gain at the cut-off frequency. The resulting Link-R filter has a -6dB gain at the cut-off frequency.
  - **Butter** (Butterworth) – Designed to have a frequency response as flat as possible in the passband.
6. Select the HPF slope (**24, 18, 12** or **6dB/Oct**) – set the filter drop-off per octave from the filter frequency.

HPF parameters are adjusted.

## Using AFS (Auto Feedback Suppression) Module

Use the Auto Feedback Suppression module to eliminate microphone feedback (applies to analog inputs 1 to 4).



We recommend using analog inputs 1 to 4 for microphones to eliminate audio feedback.

### To adjust the AFS module:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **AFS**.  
The button turns turquoise and the AFS module page appears.



Figure 30: Processing View – AFS Module

3. Click the Off button . The AFS module turns on .
4. Set each of the 8 bands to dynamic (Dyn) or fixed (Fix), depending on the application.



Figure 31: AFS Module – Selecting Input Fixed or Dynamic AFS Band Values

5. Define the following:
  - **Threshold (dB)** – Sets the AFS activation threshold for feedback suppression.
  - **Max Depth (dB)** – Sets how deep the cut per band.
  - **Notch Step Size** – Sets the decrease in dB steps until reaching Max depth.
  - **Default Bandwidth (Oct)** – Sets the width of the notch.
  - **Recycle Delay** – Sets time period [Hours] until the filters are reused.



6. Select the sensitivity from **Very High** to **Very Low**.
7. Toggle **Recycle Enabled / Disabled** to enable / disable the filters.



Figure 32: AFS Module – Defining AFS Parameters

AFS parameters are adjusted.

### Using Compression Module

Use the Compressor module to reduce the signal dynamic range which is the difference between the loudest and quieter sounds (for example, the difference between a scream and a whisper), making the sound seem more natural.

**To adjust the compressor settings:**



1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **Comp**.  
The button turns blue and the Compressor module pane appears.
3. Click the Off button . The Comp module turns on .



Figure 33: Processing View – Compressor Module

4. Set the following:
  - **Threshold** – The level that the signal needs to rise above in order for the compressor to begin working. If a signal is too low or does not cross the threshold, the compressor allows the signal to pass through unchanged.
  - **Attack Time** – The response speed of the compression to signal levels above the threshold.
  - **Release** – The response speed of the compressor to signal levels above the threshold.
5. Open the **Ratio** drop-down box to set the extent to which the gain is decreased.
6. Set the gain to compensate for the attenuation caused by compression.

The Comp settings are adjusted.

## Using Equalizer Module

Use the Equalizer module to change the balance of different frequency components in the audio signal.

### To adjust the equalizer:



1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **EQ**.  
The button turns orange and the Equalizer processing page appears.
3. Click the Off button . The Equalizer module turns on .



Figure 34: Processing View – Equalizer Module



4. Perform the following actions for each of the 4 bands:
  - Click **BYPASS** to ignore a band.
  - Adjust the band **Frequency (Hz)**.
  - Set **Bandwidth (Oct)** to set the range of frequencies around the selected frequency.
  - Set the bandwidth audio **Level (dB)**.

Equalizer settings are adjusted.

## Using Delay Module

Set the delay to accommodate the audio to the listeners distance from the speakers. Delay time tool converts the delay in ms to meters, feet and samples.

### To adjust the delay:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **Delay**.  
The button turns green and the Equalizer processing page appears.
3. Click the Off button . The Delay module turns on .

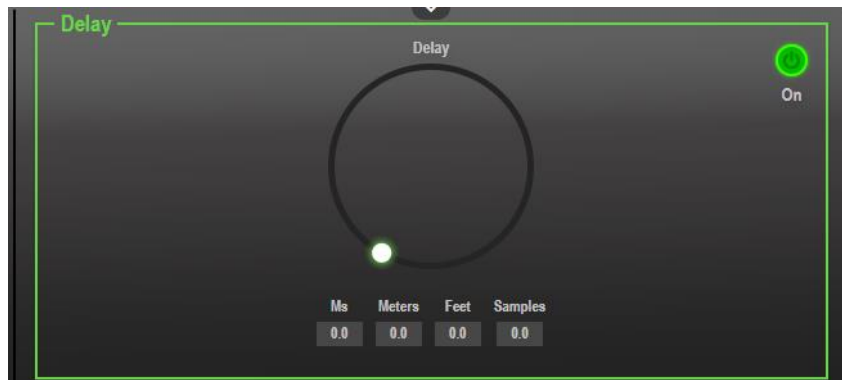


Figure 35: Processing View – Delay Module

4. Set the delay.  
Delay setting is adjusted.

## Using Gain Module

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **Gain**.  
The button turns violet and the Gain processing page appears.

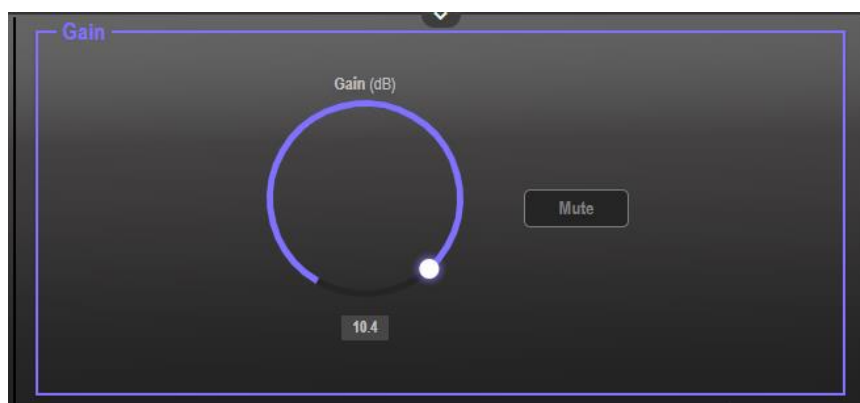


Figure 36: Processing View – Gain Module

3. Perform the following actions:
  - Set gain.
  - Click **Mute** if required.

Gain is adjusted.

## Post-Matrix Signal Processing

AFM-20DSP enables performing post-matrix signal processing to outputs, including:

- [Using Delay Module](#) on page [33](#).
- [Using HPF \(High Pass Filter\) Module](#) on page [28](#).
- [Using Post Matrix Equalizer Module](#) on page [35](#).
- [Using LPF \(Low Pass Filter\)](#) on page [35](#).
- [Using Limit Module](#) on page [36](#).

### Setting Audio Output Parameters

Analog, Dante, HDMI and S/PDIF output signal settings are identical. Dante is used as an example in this section.

See [Input / Output Channels Operation](#) on page [25](#) to understand the function of the slider.

**To adjust the audio outputs:**

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **Dante**.  
The Dante processing page appears.

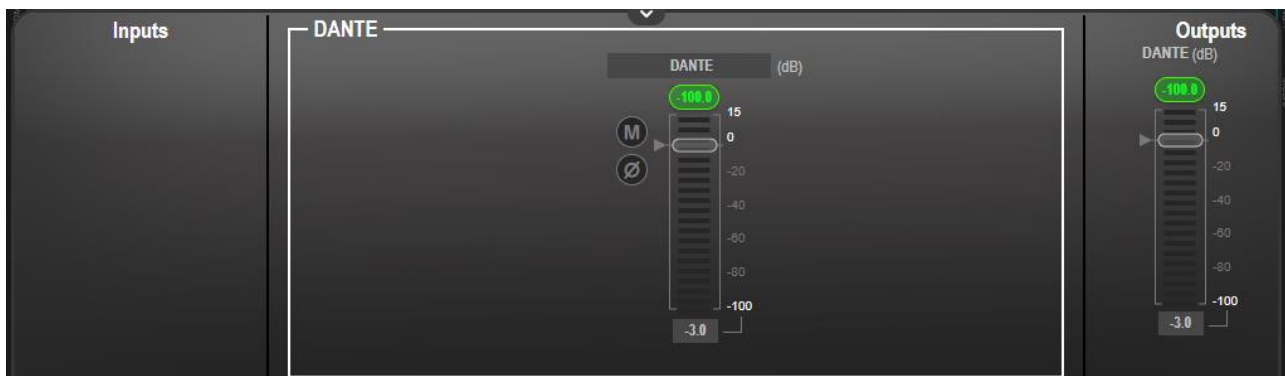


Figure 37: Processing View – Processing Digital Input

3. Perform the following actions:
  - Move the volume fader to set the output audio level (both sliders are identical).
  - Toggle **M** / **M** to mute / unmute the output audio, respectively.
  - Click **⊘** to inverse polarity (used for troubleshooting).

Audio outputs are adjusted.

## Using Post Matrix Equalizer Module

Use the Equalizer module to change the balance of different frequency components in the audio signal.

### To adjust the equalizer:



1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **EQ**.  
The button turns orange and the Equalizer processing page appears.
3. Click the Off button . The Equalizer module turns on .



Figure 38: Processing View – Processing Output Equalizer

4. Perform the following actions for each of the 8 bands:
  - Click **BYPASS** to ignore that band.
  - Set the band frequency (Hz).
  - Set the audio level (dB).
  - Set the bandwidth (Oct).


Equalizer settings are adjusted.

## Using LPF (Low Pass Filter)

Use the LPF tool to cut off high frequencies and let lower frequencies pass.

### To adjust the LPF:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **LPF**. The button turns peach and the Low Pass Filter processing page appears.  
The left side shows the input volume slider.

3. Click the Off button . The LPF module turns on .

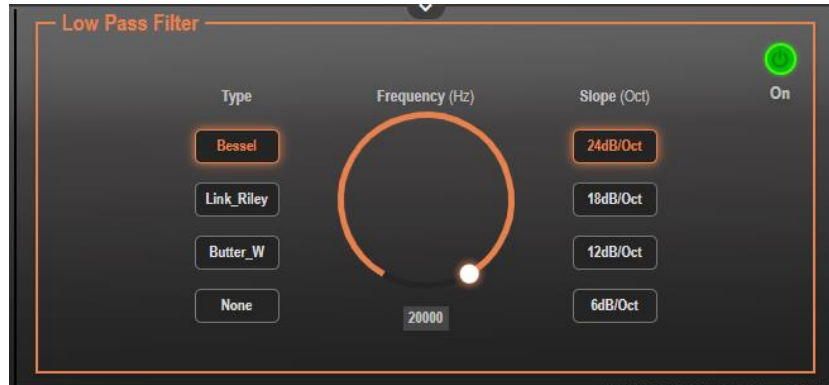


Figure 39: Processing View – Processing Output LPF

4. Set the frequency.
5. Select LPF type (**Bessel**, **Link R**, **Butter** or **None**).
6. Select LPF slope (**24**, **18**, **12** or **6dB/Oct**).

Frequency settings are adjusted.

### Using Limit Module

Use the Limiter tool to limit the signal level to the specified threshold, reducing the gain above the threshold. A limiter can boost the volume of a certain sound.

#### To adjust the limiter:

1. In the Navigation pane, click **DSP**. The DSP (Main) page appears.
2. Click **Limit**. The button turns purple and the Limiter processing page appears. The right side shows the output volume slider.



3. Click the Off button . The Limiter module turns on .



Figure 40: Processing View – Limiter Module

4. Set the **Threshold**.  
Note the **Gain Reduction** meter as you change the threshold.
5. Set the **Release** time to set the response speed of the limiter to signal levels above the threshold.

Limiter settings are adjusted.

## Routing Inputs to Outputs

Click a cross-point to connect any inputs to any of the outputs via the Matrix page; set the connection volume, link analog input and output pairs and select the outputs to the amplifier.



**AFM-20DSP-LE** Matrix page includes only analog inputs and outputs.

AFM-20DSP enables performing the following functions:

- [Connecting Inputs to Outputs](#) on page [37](#).
- [Setting Cross-Point Volume](#) on page [39](#).
- [Linking Analog Pairs](#) on page [40](#).
- [Setting Amplifier Outputs](#) on page [40](#).

## Connecting Inputs to Outputs

To route an input or several inputs to an output:

1. In the Navigation pane, click **Matrix**. The Matrix page appears.



Figure 41: Matrix Page

- 2. Click an in-out cross-point (for example, IN 2 input and OUT 14 output). The black cross-point turns green.

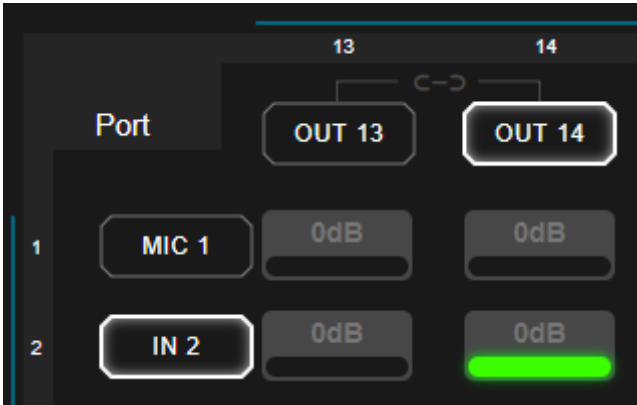


Figure 42: Matrix Page – In-Out Cross-Point

- 3. Click any other cross-points (one input to output/s or several inputs to output/s).

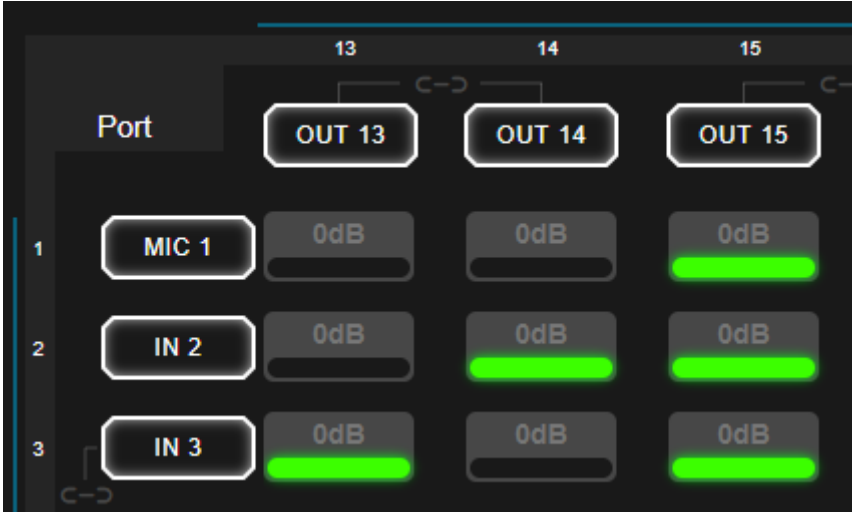


Figure 43: Matrix Page – Multiple Input-Output Cross-Point

Selected inputs are routed to selected outputs.



You can also select an audio signal generator for testing.



## Setting Cross-Point Volume

Set the cross-point volume separately for each in-out connection.

To set the cross-point volume:

1. In the Navigation pane, click **Matrix**. The Matrix page appears.
2. Click the volume area (0dB, by default).  
The volume window appears.

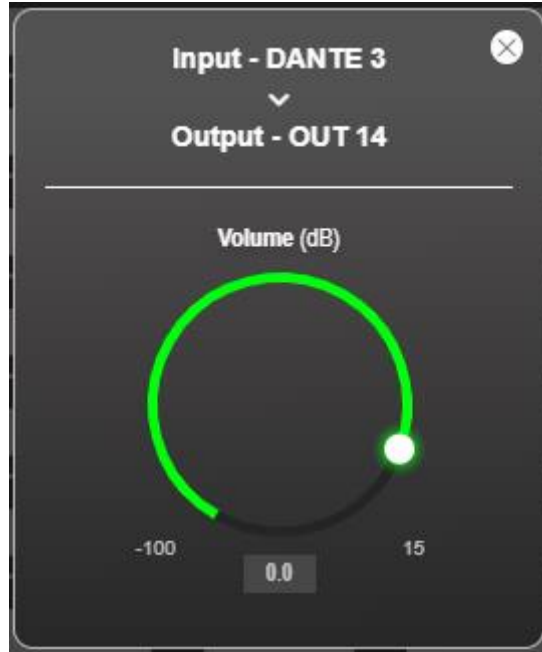


Figure 44: Matrix Page – Setting Cross-Point Volume

3. Set the cross-point volume (using the knob or entering the value and pressing **Enter** on your keyboard). The cross-point volume is set and appears at the cross-point.

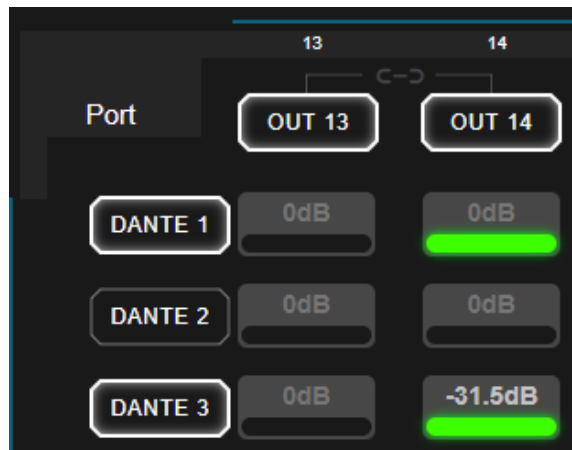


Figure 45: Cross-Point Volume Value

## Linking Analog Pairs

To link analog input or output pairs, see [Linking Analog Inputs and Outputs](#) on page [23](#).

## Setting Amplifier Outputs

The amplifier left and right outputs can be set via the Matrix page (as well as via the DSP page, see [Selecting Output Signals to Route to Amplifier](#) on page [22](#)).

To set amplifier outputs:

1. In the Navigation pane, click **Matrix**. The Matrix page appears.
2. Click **AMP** (on the lower right side of the page). The AMP page appears, displaying all the available outputs.

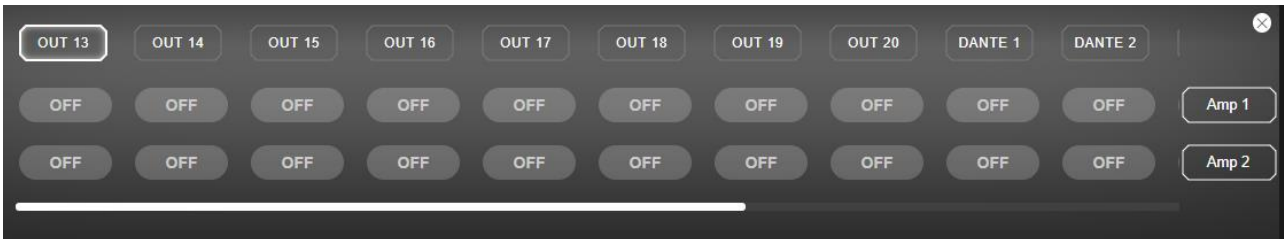


Figure 46: AMP View

3. Select an output to route to Amp 1 (amplifier left side) and to Amp 2 (amplifier right side). the button lights green.

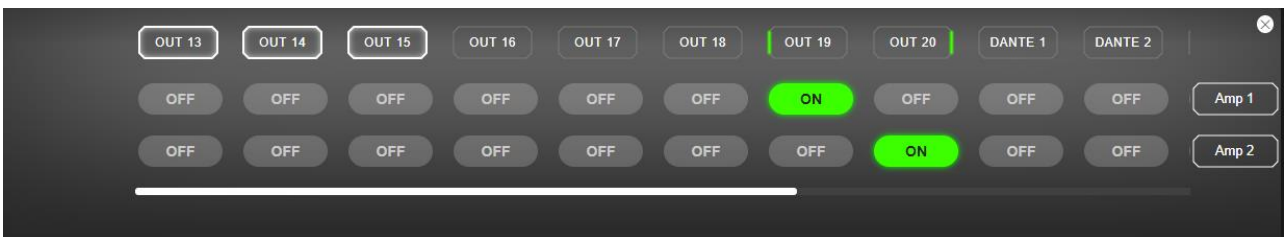


Figure 47: Selecting Outputs to Amplifier

Amplifier outputs are defined.

# Mixing Audio Signals

Mix the audio signals and store/recall mixing snapshots via the Mixer page.

AFM-20DSP enables performing the following tasks:

- [Defining Input and Output Parameters](#) on page 41.
- [Defining Snapshots](#) on page 42.

## Defining Input and Output Parameters

Set audio parameters for each input and output.

To set input/output parameters:

1. In the Navigation pane, click **Mixer**. The Mixer page appears.

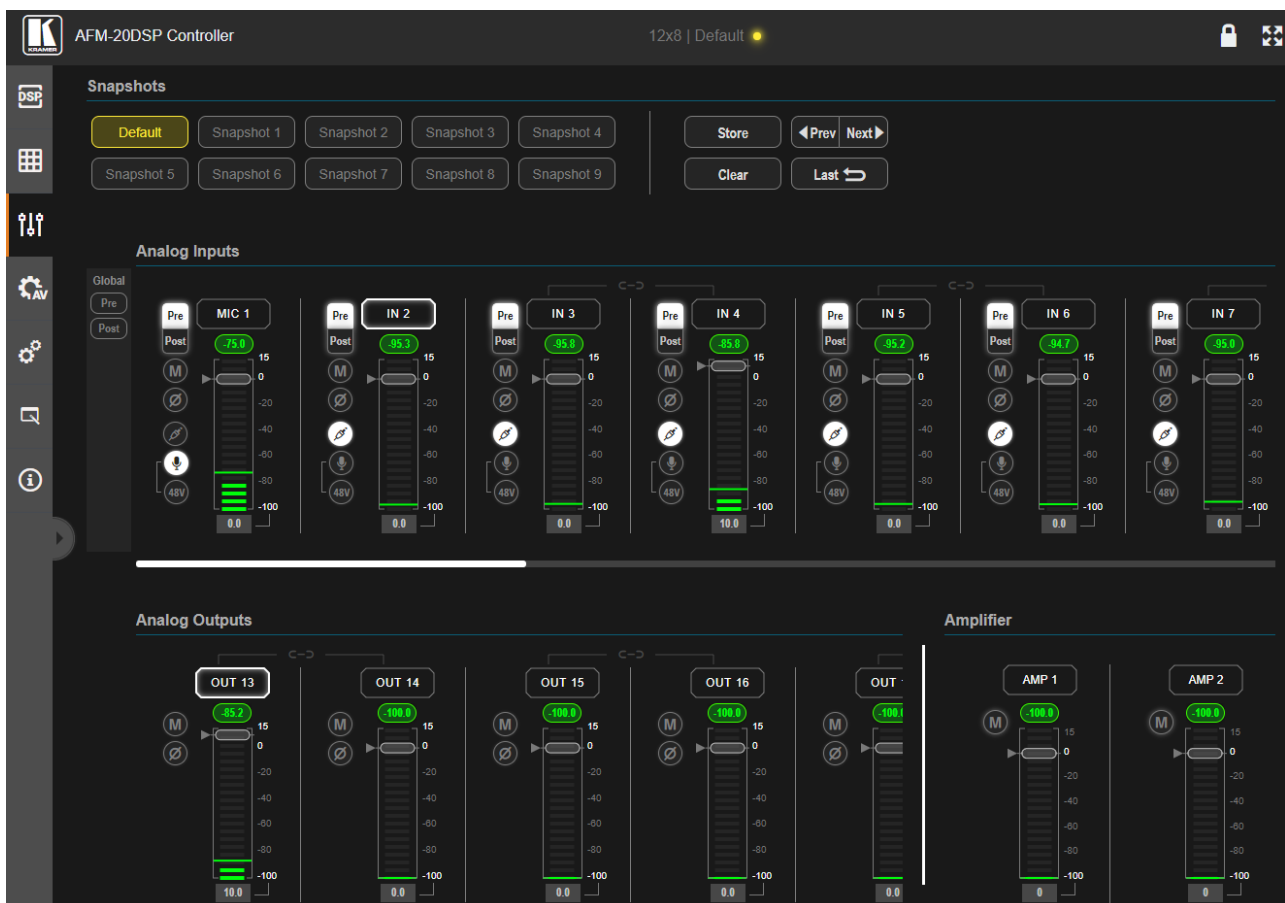


Figure 48: Mixer Page



An input/output frame with a white rim indicates that this input/output is currently connected to an output/input, respectively.

2. Use the slider or enter the desired value and press **Enter** (on your PC) to set the volume.

View the current gain and the input/output name (see [Input / Output Channels Operation](#) on page 25).

### 3. Set the following:

- Select **Pre** or **Post** to set the signal volume before and after using the modules.
- Toggle **M** / **M** to mute / unmute the input audio, respectively.
- Click **∅** to inverse polarity (used for troubleshooting).

For analog audio inputs only:

- Click **↻** to select audio line in.
- Click **🎤** to select dynamic microphone and **48V** to select condenser microphone (the title changes from IN to MIC).

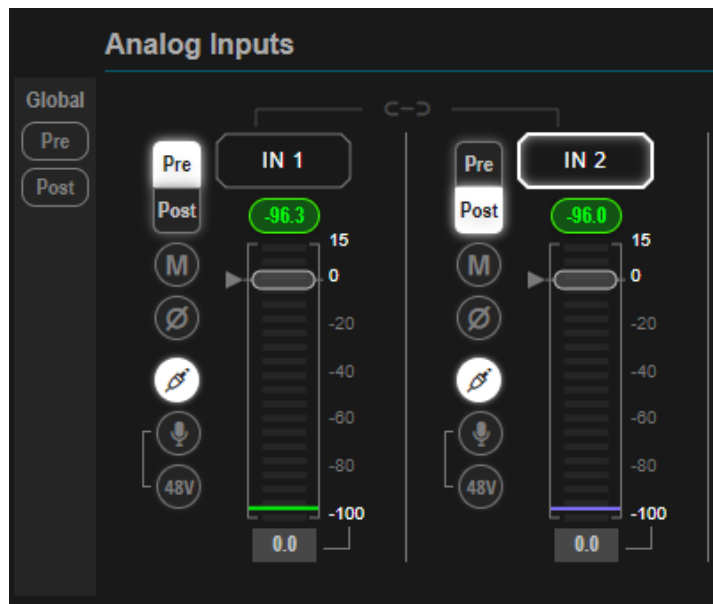


Figure 49: Mixer Page – Analog Audio Settings

Audio parameters are defined.

## Defining Snapshots

Store a snapshot (inputs, outputs and amplifier) to store the current configuration state, recall a snapshot, set to default or clear a snapshot.

### Storing Snapshots

**To store a snapshot:**

1. In the Navigation pane, click **Mixer**. The Mixer page appears.
2. Set input and output mixers.



When the parameters change, the Default button turns yellow. Click **Default** to restore default settings.

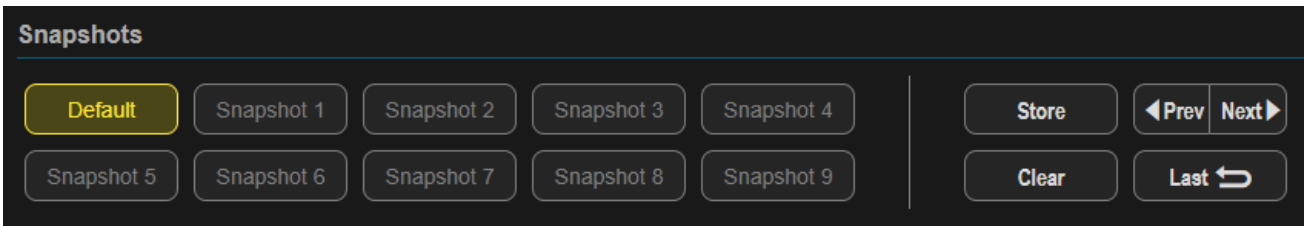


Figure 50: Mixer Page – Snapshots

3. Click **Store**.

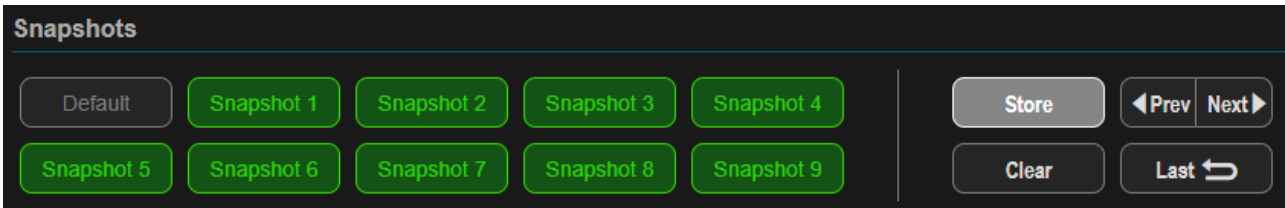


Figure 51: Mixer Page – Storing Snapshots

4. Click a Snapshot button (for example, **Snapshot 1**).

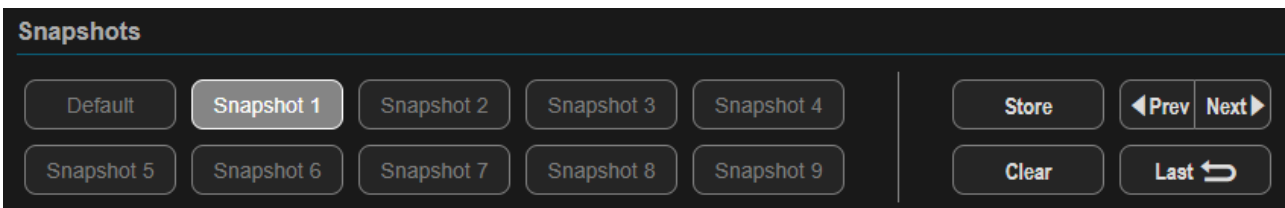


Figure 52: Mixer Page – Selecting a Snapshot

The current configuration is stored to Snapshot 1.

### Clearing Snapshots

**To clear a snapshot configuration:**

1. In the Navigation pane, click **Mixer**. The Mixer page appears.
2. Click **Clear**. Snapshot buttons turn blue.

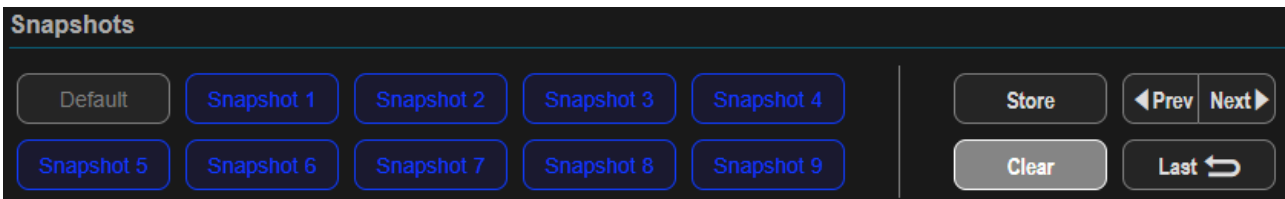


Figure 53: Mixer Page – Clearing a Snapshot

3. Select the snapshot to be cleared. The snapshot cleared returns to its default values.

## Loading Snapshots


### To load a snapshot:

1. In the Navigation pane, click **Mixer**. The Mixer page appears.
2. Do any of the following to load the desired snapshot:
  - Click **Snapshot** (1 to 9).
  - Click **Next** to load the next snapshot configuration.
  - Click **Prev** to load the previous snapshot configuration.
  - Click **Last** to load the latest configured snapshot (clicking **Last** again goes to the previously configured snapshot and so on).

The selected snapshot is loaded.

# Defining Audio Settings

Set the **AFM-20DSP** analog audio I/O configuration, system presets and amplifier settings using the A/V Settings page.

 Amplifier settings are only relevant to **AFM-20DSP**.

To define audio settings:

1. In the Navigation pane, click **A/V Settings**. The A/V Settings page appears.

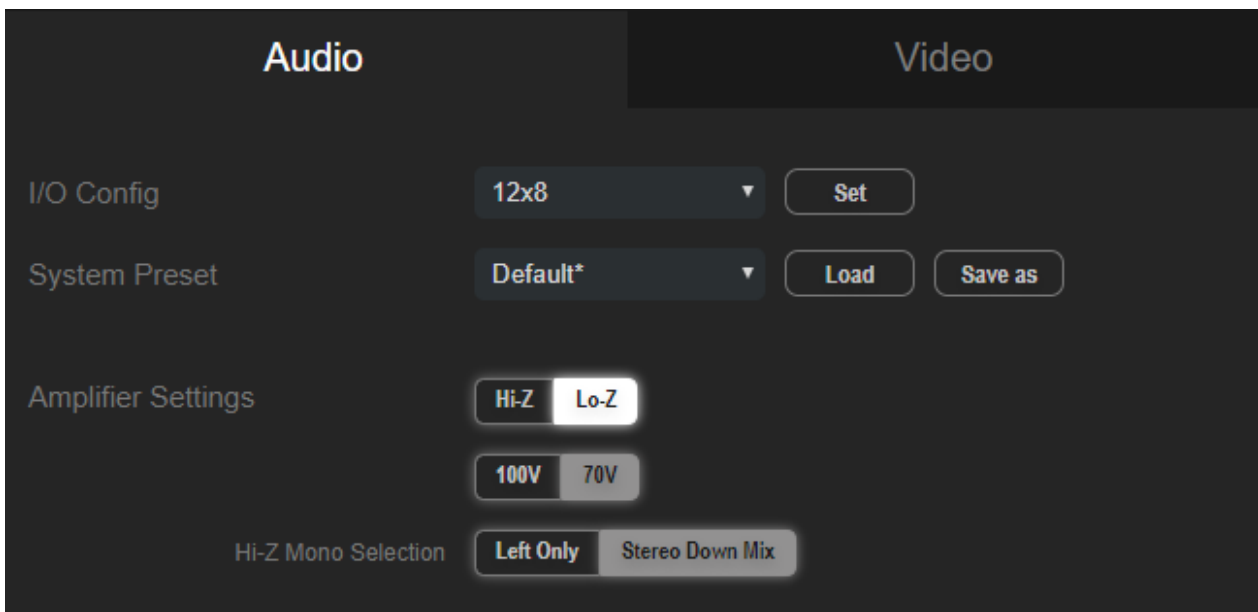



Figure 54: A/V Settings Page

2. In the I/O Config drop-down box, select analog input x output configuration and click **Set**.
3. In the **System Preset** drop-down box, select a preset and click **Load** or **Save as**. The current preset is loaded or saved.

 System Preset does not include I/O configuration

4. Define amplifier parameters:
  - Click **Hi-Z/Lo-Z**,
  - Click **100V/70V**
  - Click **Left Only** or **Stereo Down Mix** when Hi-Z is selected.

Audio settings are defined.

# Defining Video Settings

Set the **AFM-20DSP** HDMI input and output labels, Force RGB and/or Force 2LPCM, and video pattern (if required), using the Video tab in the A/V Settings page.

To define video settings:

1. In the Navigation pane, click **A/V Settings**. The A/V Settings page appears.

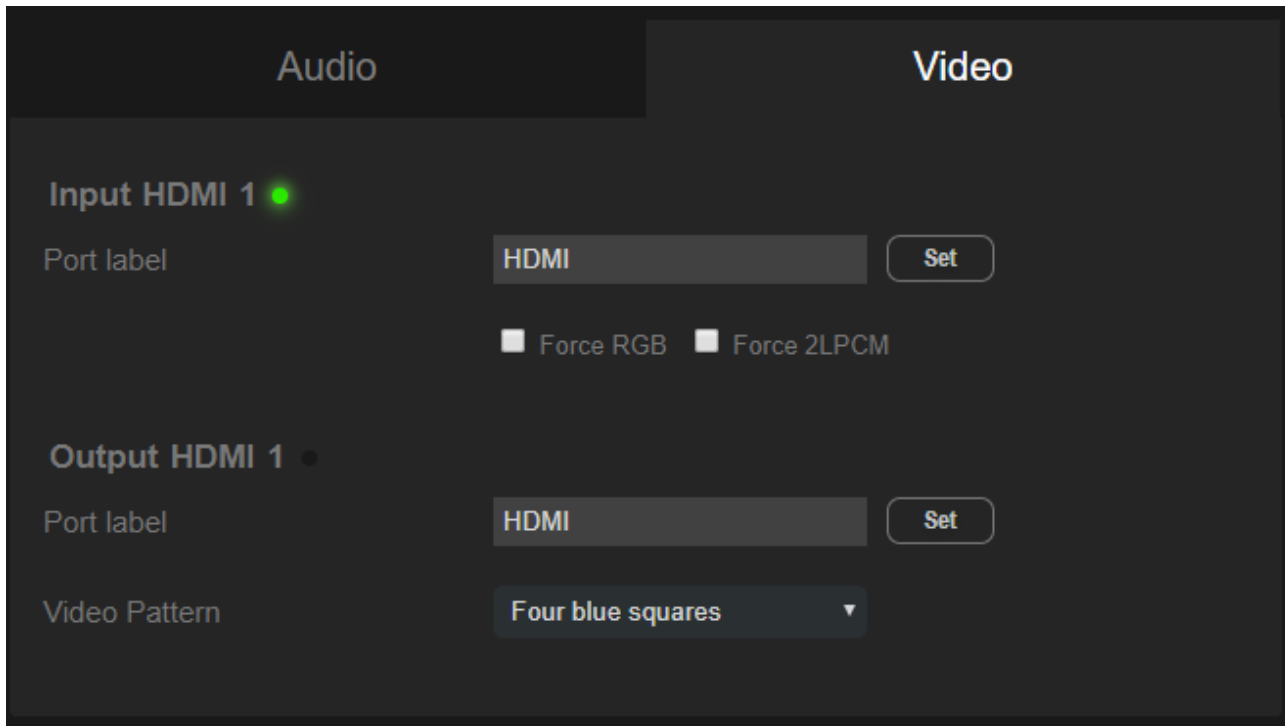


Figure 55: Video Settings Page

2. Select Video tab.
3. Enter HDMI input and output labels then click **Set**.
4. For HDMI input, check/uncheck **Force RGB** and/or **Force 2LPCM**.
5. If required, select a video pattern from the drop-down box.

Video settings are defined.



# Restarting and Resetting the Device

Restart the AFM-20DSP or reset it to its factory default parameters using the Settings page.

## Restarting the Device

To restart the device:

1. In the Navigation pane, click **Settings**. The Settings page appears.

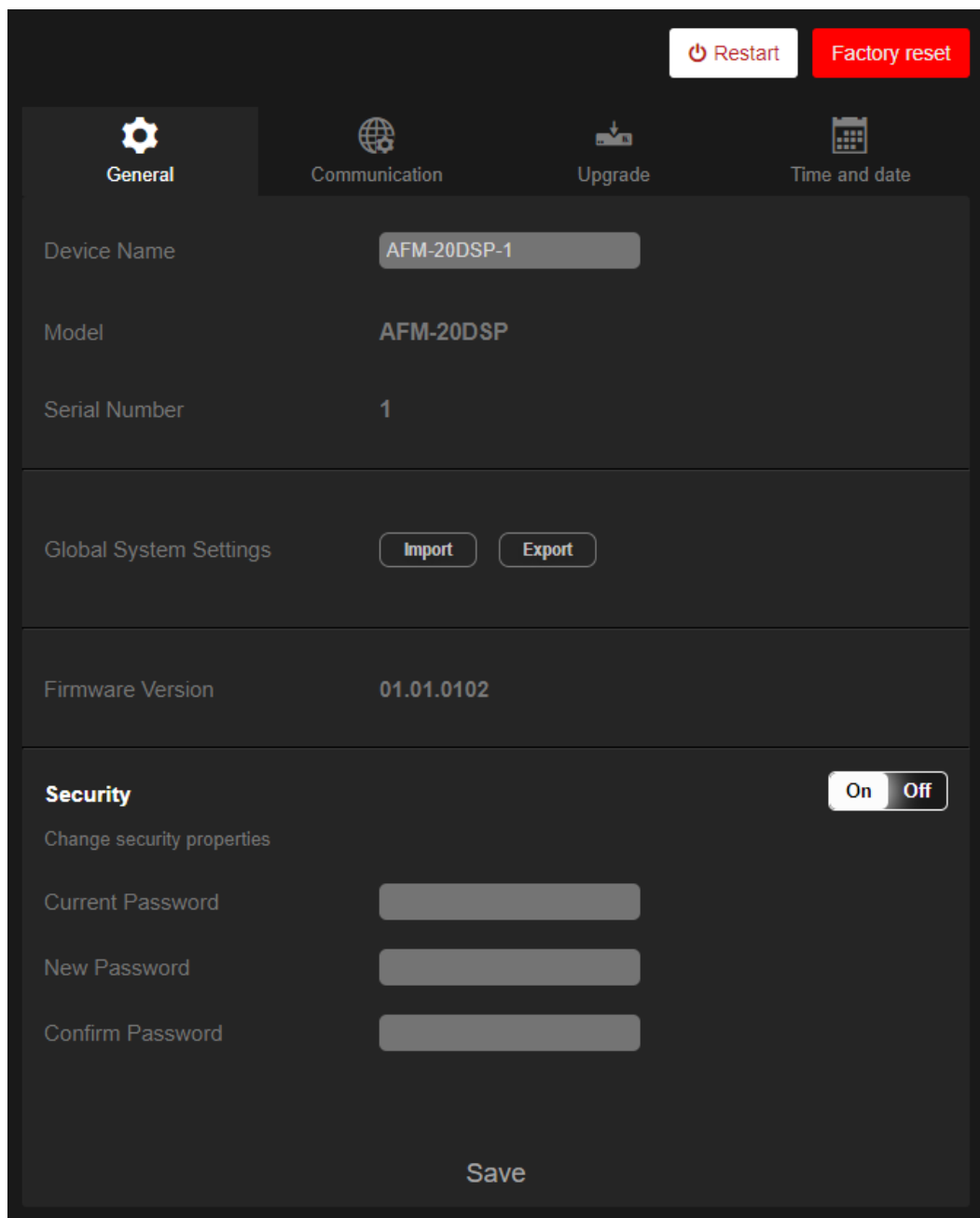


Figure 56: Settings Page

2. Click **Restart**. The device restarts immediately.  
Wait for the device to reload after device restart. There is no message before restarting.

## Resetting the Device

To reset the device to its default parameters:

1. In the Navigation pane, click **Settings**. The Settings page appears.
2. Click **Factory reset**. The following message appears:



Figure 57: Settings Page – Factory Reset Message

3. Click **Yes**.

The device resets to its factory default parameters.

# Defining Settings

Change the device name, view the model and serial number and firmware version using the General tab in the Settings page, which also enables:

- [Importing/Exporting Global Settings](#) on page [49](#).
- [Setting Access Security](#) on page [49](#).

---

## Importing/Exporting Global Settings

You can export a Global Settings file to a different **AFM-20DSP** device or Import a file to your device.

**To import/export global settings:**

1. In the Navigation pane, click **Settings**. The General Settings tab appears.
2. In the General tab, in the Global System Settings area:
  - Click **Import** to import a file: select the system setting “.bin” file from the Open window and click **Open**.  
The imported system settings file is uploaded onto the device.
  - Click **Export** to export a file: the current system setting “.bin” file is downloaded onto your PC and can be exported to other devices.

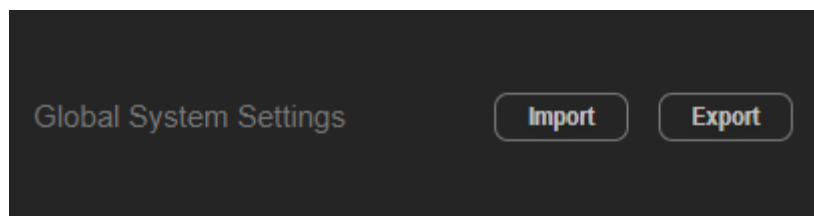


Figure 58: General Settings Tab – Importing / Exporting Global Settings

Global system settings are imported/exported.

---

## Setting Access Security

By default, the webpages are secured and require access permission (user name and password are both: **Admin**).

**AFM-20DSP** enables performing the following security actions:

- [Disabling Security](#) on page [50](#).
- [Enabling Security](#) on page [51](#).
- [Changing the Password](#) on page [51](#).

# Disabling Security

To disable security:

1. In the Navigation pane, click **Settings**. The General Settings tab appears, displaying the Security area.

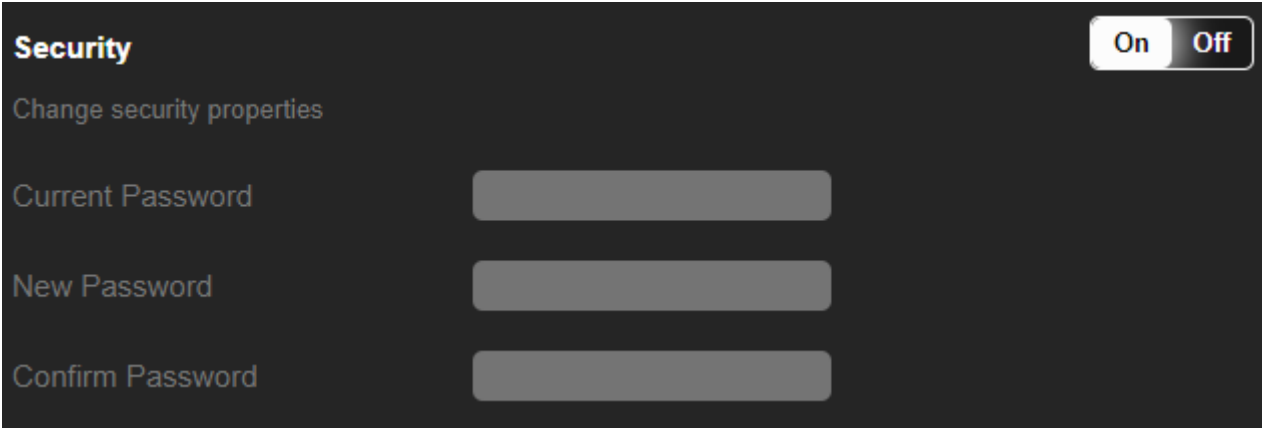


Figure 59: General Settings Tab – Security

2. Click **Off**. The following message appears.

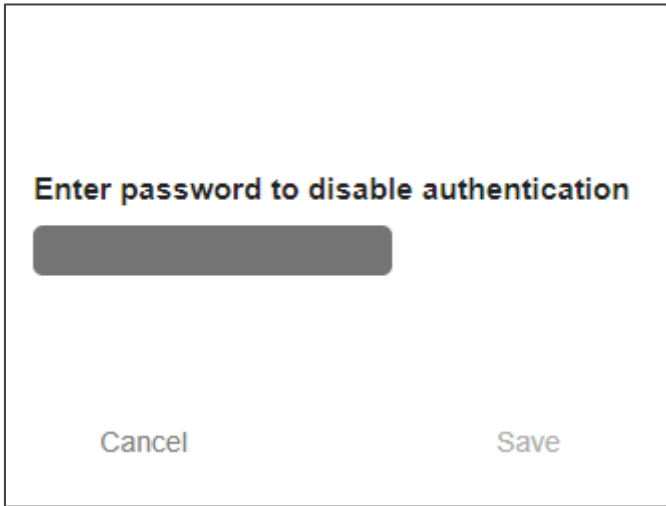


Figure 60: General Settings Tab – Security Message

3. Enter the current password and click **Save**.

Security is disabled. The security-disabled icon appears (🔒).

# Enabling Security

To enable security:

1. In the Navigation pane, click **Settings**. The General Settings tab appears, displaying the Security area.

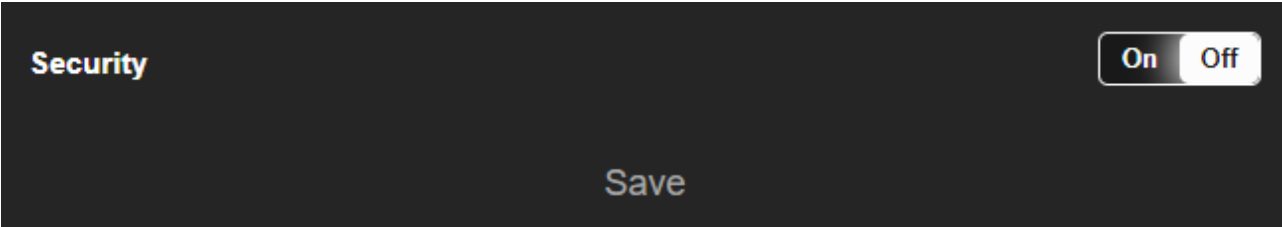


Figure 61: General Settings Tab – Enabling Security

2. Click **On**. The full security page appears (see [Figure 59](#)).

Security is enabled. The security-enabled icon appears (🔒).

# Changing the Password

To change the password:

1. In the Navigation pane, click **Settings**. The Settings page appears, displaying the Security area (see [Figure 59](#)).
2. Enable security (if disabled).
3. Enter current password and new password as required.

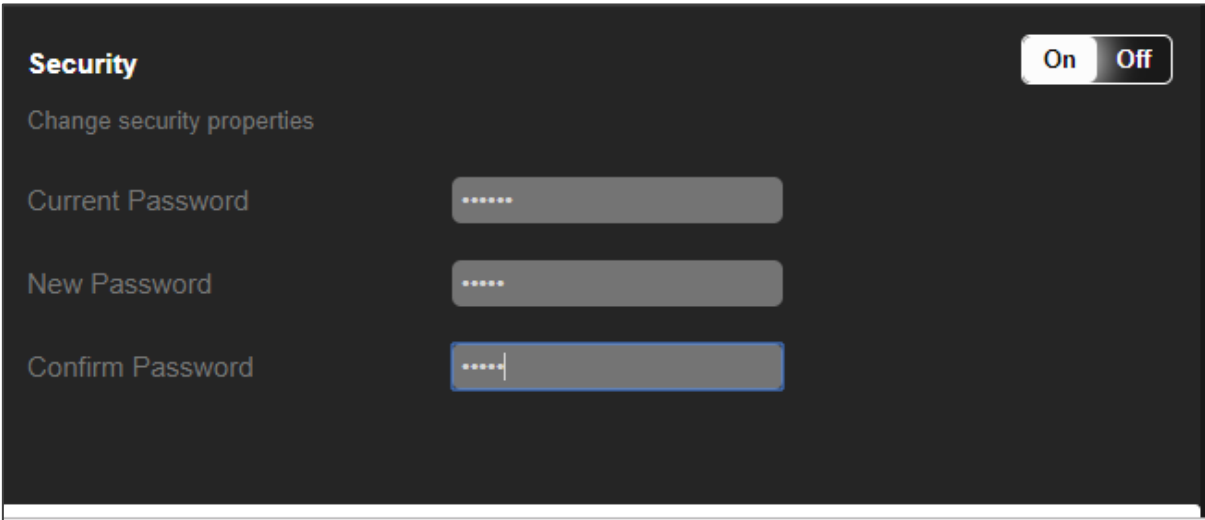


Figure 62: General Settings Tab – Changing the Password

- Click the lower white bar. The following message appears.

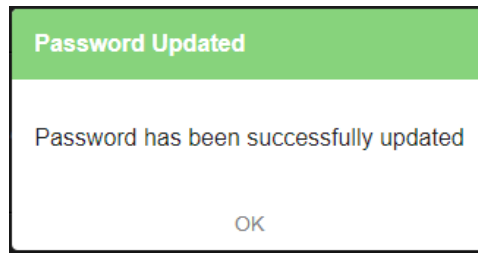


Figure 63: General Settings Tab – Password Updated Message

- Click **OK**.

The password has changed.

## Defining Communication Settings

Set the **AFM-20DSP** communication parameters, including the IP Address, Mask, gateway and so on using the Communication tab in the Settings page.

**AFM-20DSP** enables performing the following functions:

- [Changing Ethernet Settings](#) on page [52](#).
- [Setting Parameters when DHCP is On](#) on page [53](#).

## Changing Ethernet Settings

To change the Ethernet settings:

- In the Navigation pane, click **Settings**. The General tab in the Settings page appears.
- Select the **Communication** tab:

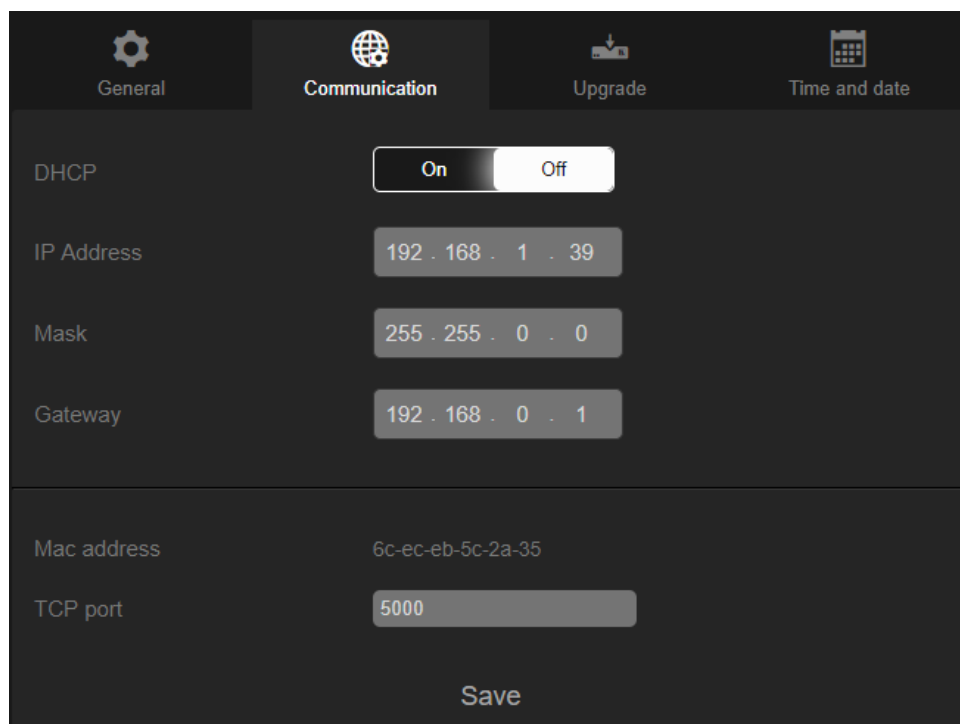


Figure 64: Settings Page – Communication Tab

3. If DHCP is set to Off, change any of the parameters (IP Address, Mask and/or Gateway).
4. If required, change the TCP port number.
5. Click **Save**. the following message appears.

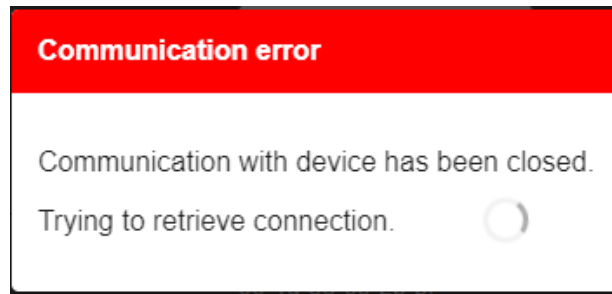


Figure 65: Communication Settings Tab – Communication Error Message



After changing the IP address, reload the webpage with the new IP address.

If DHCP is On, reload the webpage with the new IP address (see below).

Ethernet settings have changed.

## Setting Parameters when DHCP is On

To set parameters when DHCP is set to On:

1. In the Navigation pane, click **Settings**. The General tab in the Settings page appears.
2. Select the **Communication** tab.
3. Take note of the Device Name in the General tab (you will need it when reloading the page).
4. Set DHCP to **ON**.
5. Click **Save**.
6. Type the device name in the address bar of your browser to reload the page.  
You can read the new IP address from the Communication Settings page.

Parameters are set.

## Performing Firmware Upgrade

Perform **AFM-20DSP** firmware upgrade using the Upgrade tab in the Settings page.

To perform firmware upgrade:

1. In the Navigation pane, click **Settings**. The General tab in the Settings page appears.
2. Select the **Upgrade** tab.

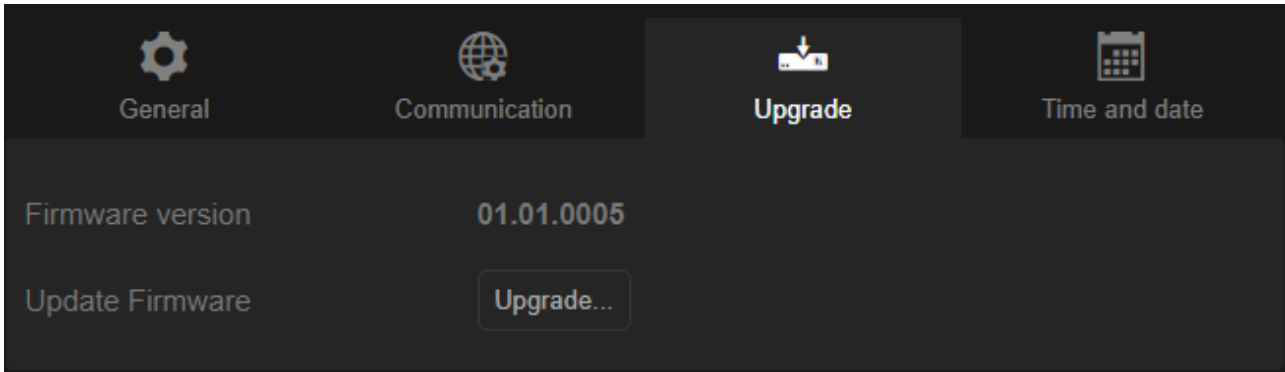


Figure 66: Upgrade Settings Tab – Upgrading the Firmware

3. Click **Upgrade** and select the new firmware file.  
The following message appears:

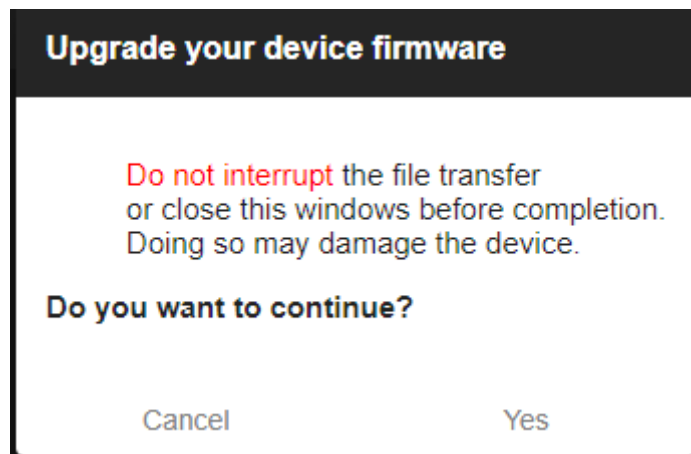


Figure 67: Upgrade Settings Tab – Firmware Upgrade Message

4. Click **Yes**.  
Wait for completion of the upgrade process:

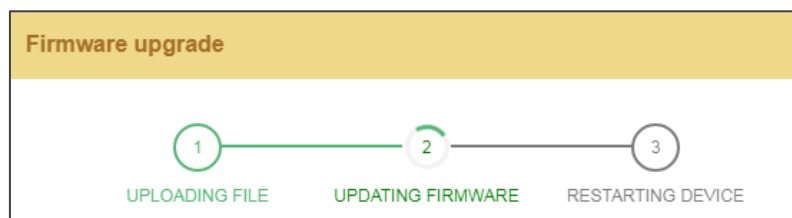


Figure 68: Upgrade Settings Tab – Firmware Upgrade Process

5. Wait for the device to restart.  
Firmware upgrade is complete.



# Setting Date and Time

Set the AFM-20DSP date and time using the Time and date tab in the Settings page.

To set the time and date:

- 1. In the Navigation pane, click **Settings**. The General tab in the Settings page appears.
- 2. Select the **Time and date** tab.

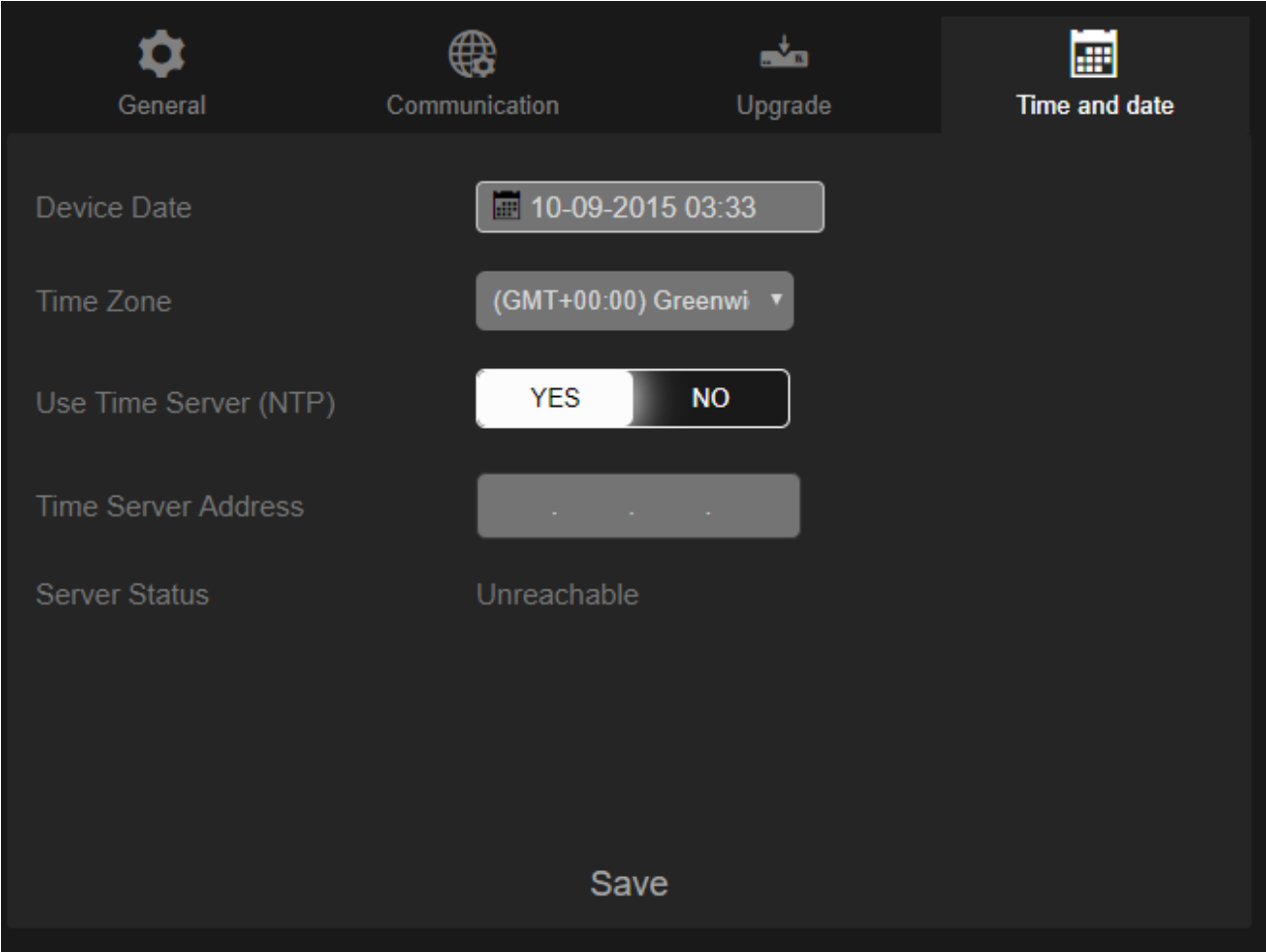


Figure 69: Settings Page – Time and Date Tab

- 3. Set Device Date and click **OK**.

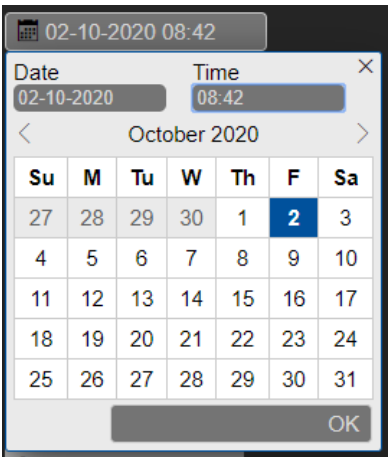


Figure 70: Time and Date Settings Tab – Setting Device Date

- Select the Time Zone from the drop-down box:

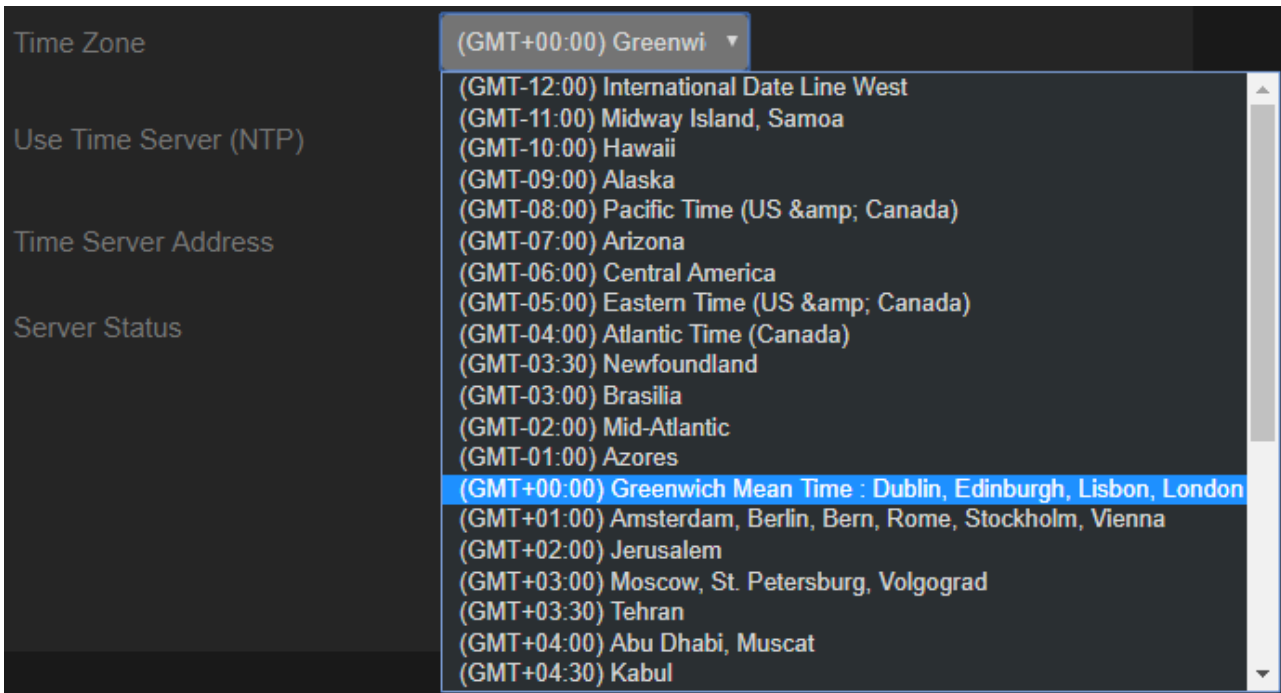


Figure 71: Time and Date Settings Tab – Selecting Time Zone

- Click **Save**.
- If required, use time server (disables setting device date):
  - Click **YES** next to use Time Server (NTP).
  - Enter time server address.
  - View server status.



Click **Save** to save any changes you make.

Date and time are set.

## Configuring Device Automation

Access Kramer Maestro V1.5 room automation via **AFM-20DSP**. Maestro is a powerful tool that enables you to configure single-trigger room element automation scenarios without the need for complicated programming. To use room automation, you need to define triggers that, upon an event, will execute scripts which include a sequence of actions (commands, which can appear in different scenarios) that will be carried out via any defined ports.

Download the Kramer Maestro User Manual from the Kramer web site at [www.kramerav.com/downloads/AFM-20DSP](http://www.kramerav.com/downloads/AFM-20DSP) to learn how to use Kramer Maestro.



Note that all the ports, actions and triggers that are relevant to **AFM-20DSP** are included in the Kramer Maestro, as well as ports, actions and triggers that are relevant to other Kramer devices.



The Panel tab in the Automation page is currently unavailable.

**To access Kramer Maestro:**

- 1. In the Navigation pane, click **Automation**. The Maestro page appears.

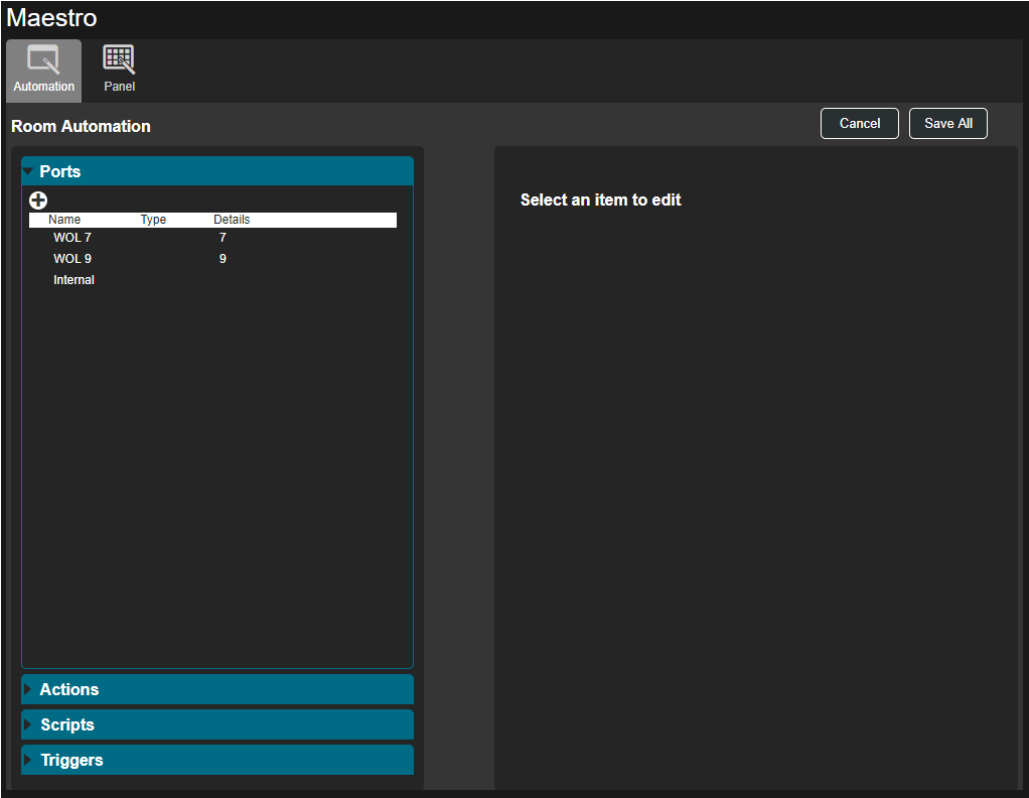


Figure 72: Automation Page

- 2. Configure the ports, actions, scripts and triggers as described in the Kramer Maestro User Manual.

Once the triggers are defined, the trigger activates the scripts configured in the automation page. For example, when using the Scheduling trigger, you can activate a series of actions following a preset schedule.

# Viewing Device Information

In the Navigation pane, click **About** to view the **AFM-20DSP** webpage version and Kramer Electronics Ltd details.

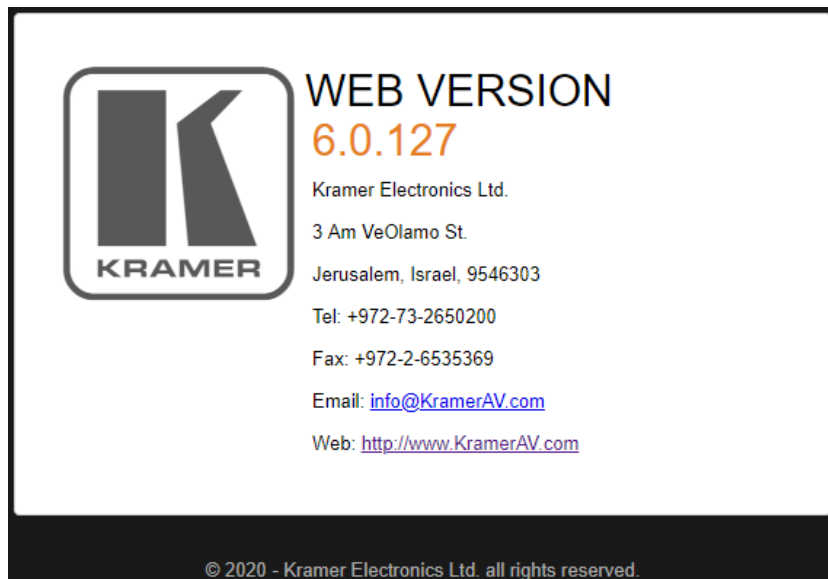


Figure 73: About Page

# Upgrading Firmware

Use the Kramer **K-UPLOAD** software to upgrade the firmware via the Ethernet port only (set connection method to Ethernet).



When upgrading the firmware, select either TCP port or UDP port.

The latest version of **K-UPLOAD** and installation instructions can be downloaded from our website at: [www.kramerav.com/support/product\\_downloads.asp](http://www.kramerav.com/support/product_downloads.asp).



Note that in order to use the micro USB port, you need to install the Kramer USB driver, available at: [www.kramerav.com/support/product\\_downloads.asp](http://www.kramerav.com/support/product_downloads.asp).

# Technical Specifications

## AFM-20DSP Technical Specs

Inputs/Outputs	20 Balanced Mono Audio	On 3-pin terminal blocks
Inputs	1 HDMI	On a female HDMI connector
	1 S/PDIF	On an RCA connector
Outputs	1 HDMI	On a female HDMI connector
	1 S/PDIF	On an RCA connector
	120W Amplifier	On a 4-pin large terminal block
Ports	Dante	On an RJ-45 female connector
	Mini USB	On a female mini USB connector
	RS-232	On a 3-pin terminal block connector
	Ethernet	On an RJ-45 female connector
Line/Mic Level Input	Impedance Unbalanced	7.6k $\Omega$
	Impedance Balanced	3.8k $\Omega$
	Impedance Microphone	3.8k $\Omega$
	Nominal level Unbalanced	0dBV (0.77Vrms)
	Nominal level Balanced	+6.8dBu (1.54Vrms)
	Maximum level (Balanced)	+8dBu (2Vrms)
	Sensitivity Unbalanced	Full power @ 0dBV (0.77Vrms)
Sensitivity Balanced	Full power @ +6dBu (1.54Vrms)	
Phantom Power	48 VDC on/off per input	
Line Level Output	Impedance Unbalanced	50 $\Omega$
	Impedance Balanced	50 $\Omega$
	Frequency Response	20Hz - 20kHz @ +/-1dB
	S/N Ratio:	>100 dB, 20Hz - 20kHz, at unity gain (unweighted)
	Audio THD + Noise:	<0.01%, 20 Hz - 20 kHz, at unity gain
Crosstalk	<-85 dB, 20Hz to 20kHz	
Amplifier	Class	D
	Input Sensitivity	Attains full power @ 0.3V (-10dBV)
	Output Power	2 x 60W @ 4 $\Omega$ or 8 $\Omega$ 1 x 120W @ 70V or 100V
	Maximum Voltage Gain	26dB SE / 32dB BTL
	Dynamic Range	119dB
	Frequency Response	20Hz to 20kHz @ +/-1dB
	S/N Ratio	80dB: 10dBV; 20 Hz: 20 kHz
	Audio THD + Noise	THD+N (1kHz @ 1W) 0.003 %
	Audio 2 <sup>nd</sup> Harmonic	0.08% @ 75W RMS @ 4 $\Omega$ 6.67kHz
Crosstalk	<-85 dB, 20Hz to 20kHz	
Total System Efficiency		89%
Video	Max Bandwidth	10.2Gbps (3.4Gbps per graphic channel)
	Max Resolution	4K UHD @60Hz (4:2:0) 24bpp resolution
	Compliance	HDMI and HDCP 1.4
User Interface	Front Panel LEDs	1 status, 20 analog audio ports, 4 Dante I/O, HDMI embed, HDMI de-embed, 2 S/PDIF I/O, and 2 amplifier channels

Control RS-232	Baud Rate	115200
Supported Web Browsers	Windows 7	Chrome
	Windows 10	
	MAC 10.11	
Power	Consumption	190VA
	Source	100-240V AC 50/60Hz
Environmental Conditions	Operating Temperature	0° to +40°C (32° to 104°F)
	Storage Temperature	-40° to +70°C (-40° to 158°F)
	Humidity	10% to 90%, RHL non-condensing
Regulatory Compliance	Safety	CE
	Environmental	RoHs, WEEE
Enclosure	Size	19" 1U
	Type	Aluminum
	Cooling	Fans
General	Net Dimensions (W, D, H)	43.6cm x 23.7cm x 4.4cm (17.2" x 9.3" x 1.7")
	Shipping Dimensions (W, D, H)	52.5cm x 33cm x 10.7cm (20.7" x 13" x 4.2")
	Net Weight	1.6kg (3.5lbs)
	Shipping Weight	2.7kg (5.9lbs) approx.
Accessories	Included	Power cord
Specifications are subject to change without notice at <a href="http://www.kramerav.com">www.kramerav.com</a>		

## AFM-20DSP-LE Technical Specs

Inputs/Outputs	20 Balanced Mono Audio	On 3-pin terminal blocks
Ports	Mini USB	On a female mini USB connector
	RS-232	On a 3-pin terminal block connector
	Ethernet	On an RJ-45 female connector
Line/Mic Level Input	Impedance Unbalanced	7.6k $\Omega$
	Impedance Balanced	3.8k $\Omega$
	Impedance Microphone	3.8k $\Omega$
	Nominal level Unbalanced	0dBV (0.77Vrms)
	Nominal level Balanced	+6.8dBu (1.54Vrms)
	Maximum level (Balanced)	+8dBu (2Vrms)
	Sensitivity Unbalanced	Full power @ 0dBV (0.77Vrms)
Sensitivity Balanced	Full power @ +6dBu (1.54Vrms)	
	Phantom Power	48 VDC on/off per input
Line Level Output	Impedance Unbalanced	50 $\Omega$
	Impedance Balanced	50 $\Omega$
	Frequency Response	20Hz - 20kHz @ +/-1dB
	S/N Ratio	>100 dB, 20Hz - 20kHz, at unity gain (unweighted)
	Audio THD + Noise	<0.01%, 20 Hz - 20 kHz, at unity gain
	Crosstalk	<-85 dB, 20Hz to 20kHz
User Interface	Front Panel LEDs	1 status, 20 analog audio ports, 4 Dante I/O, HDMI embed, HDMI de-embed, 2 S/PDIF I/O, and 2 amplifier channels
Control RS-232	Baud Rate	115200

Supported Web Browsers	Windows 7	Chrome
	Windows 10	
	MAC 10.11	
Power	Consumption	31.5VA
	Source	100-240V AC 50/60Hz
Environmental Conditions	Operating Temperature	0° to +40°C (32° to 104°F)
	Storage Temperature	-40° to +70°C (-40° to 158°F)
	Humidity	10% to 90%, RHL non-condensing
Regulatory Compliance	Safety	CE
	Environmental	RoHs, WEEE
Enclosure	Size	19" 1U
	Type	Aluminum
	Cooling	Fans
General	Net Dimensions (W, D, H)	43.6cm x 23.7cm x 4.4cm (17.2" x 9.3" x 1.7")
	Shipping Dimensions (W, D, H)	52.5cm x 33cm x 10.7cm (20.7" x 13" x 4.2")
	Net Weight	1.6kg (3.5lbs)
	Shipping Weight	2.7kg (5.9lbs) approx.
Accessories	Included	Power cord
Specifications are subject to change without notice at <a href="http://www.kramerav.com">www.kramerav.com</a>		



## Default Communication Parameters

RS-232 Control / Protocol 3000			
Baud Rate:	115,200	Parity:	None
Data Bits:	8	Command Format:	ASCII
Stop Bits:	1		
Example: (adjust the amplified audio from analog audio 1 to -10dB): #x-aud-lvl out.amplified_audio.1.audio.1,-10			
Default Ethernet Parameters			
IP Address:	192.168.1.39	UDP Port #:	50000
Subnet mask:	255.255.0.0	TCP Port #:	5000
Gateway:	192.168.0.1	Security User/Password	Admin/Admin
Factory Reset			
Recessed Button	Press and hold for 5 seconds to reset the configuration to its default parameters.		
Protocol 3000:	"#factory" command.		
Web Pages:	In the Settings page, click Reset.		

## Default EDID

### Monitor

Model name..... AFM-20DSP  
 Manufacturer..... KMR  
 Plug and Play ID..... KMR1200  
 Serial number..... 295-883450100  
 Manufacture date..... 2014, ISO week 255  
 Filter driver..... None

EDID revision..... 1.3  
 Input signal type..... Digital  
 Color bit depth..... Undefined  
 Display type..... Monochrome/grayscale  
 Screen size..... 520 x 320 mm (24.0 in)  
 Power management..... Standby, Suspend, Active off/sleep  
 Extension blocs..... 1 (CEA-EXT)  
 DDC/CI..... n/a

### Color characteristics

Default color space..... Non-sRGB  
 Display gamma..... 2.20  
 Red chromaticity..... Rx 0.674 - Ry 0.319  
 Green chromaticity..... Gx 0.188 - Gy 0.706  
 Blue chromaticity..... Bx 0.148 - By 0.064  
 White point (default).... Wx 0.313 - Wy 0.329  
 Additional descriptors... None

### Timing characteristics

Horizontal scan range.... 30-83kHz  
 Vertical scan range..... 56-76Hz  
 Video bandwidth..... 170MHz  
 CVT standard..... Not supported  
 GTF standard..... Not supported  
 Additional descriptors... None  
 Preferred timing..... Yes  
 Native/preferred timing.. 1280x720p at 60Hz (16:10)  
 Modeline..... "1280x720" 74.250 1280 1390 1430 1650 720 725 730 750 +hsync +vsync

### Standard timings supported

720 x 400p at 70Hz - IBM VGA  
 720 x 400p at 88Hz - IBM XGA2  
 640 x 480p at 60Hz - IBM VGA  
 640 x 480p at 67Hz - Apple Mac II  
 640 x 480p at 72Hz - VESA  
 640 x 480p at 75Hz - VESA  
 800 x 600p at 56Hz - VESA  
 800 x 600p at 60Hz - VESA  
 800 x 600p at 72Hz - VESA  
 800 x 600p at 75Hz - VESA



# Protocol 3000

Kramer devices can be operated using Kramer Protocol 3000 commands sent via serial or Ethernet ports.

## Understanding Protocol 3000

Protocol 3000 commands are a sequence of ASCII letters, structured according to the following.

- **Command format:**

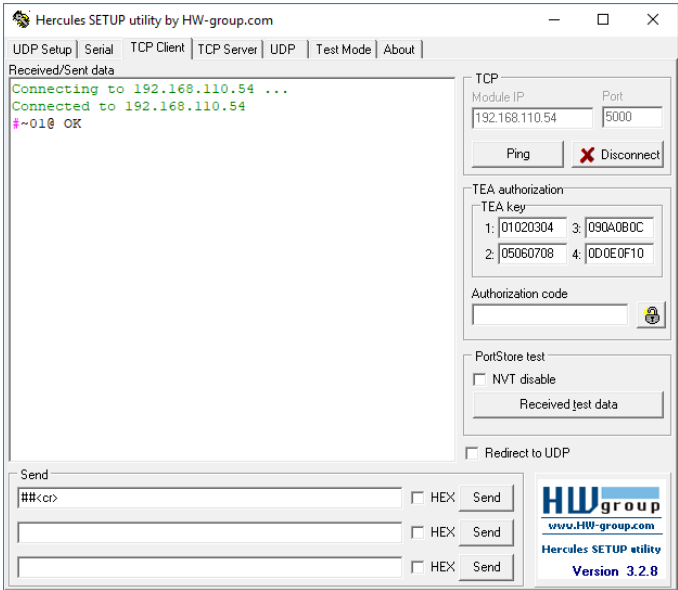
Prefix	Command Name	Constant (Space)	Parameter(s)	Suffix
#	Command	_	Parameter	<CR>

- **Feedback format:**

Prefix	Device ID	Constant	Command Name	Parameter(s)	Suffix
~	nn	@	Command	Parameter	<CR><LF>






- **Command parameters** – Multiple parameters must be separated by a comma (,). In addition, multiple parameters can be grouped as a single parameter using brackets ([ and ]).
- **Command chain separator character** – Multiple commands can be chained in the same string. Each command is delimited by a pipe character (|).
- **Parameters attributes** – Parameters may contain multiple attributes. Attributes are indicated with pointy brackets (<...>) and must be separated by a period (.).

The command framing varies according to how you interface with the VS-88UT. The following figure displays how the # command is framed using terminal communication software (such as Hercules):



# Protocol 3000 Commands

Function	Description	Syntax	Parameters/Attributes	Example
#	Protocol handshaking.  ① Validates the Protocol 3000 connection and gets the machine number.  Step-in master products use this command to identify the availability of a device.	<b>COMMAND</b> #<CR> <b>FEEDBACK</b> ~nn@_OK<CR><LF>		#<CR>
AUD-MONO-MODE	Set HI-Z mono selection.  ① These commands are active only when the state is HI-Z, otherwise an error is returned.  To set, the MonoMode parameter must be used.	<b>COMMAND</b> #AUD-MONO-MODE_MonoMode<CR> <b>FEEDBACK</b> ~nn@AUD-MONO-MODE_MonoMode<CR><LF>	<b>MonoMode</b> – The mono output mode 0 – output is "stereo mix to mono" – both left and right mix to one channel 1 – output is "left to mono" – duplicate left channel information to the right and play both	Set the output to mix to mono: #AUD-MONO-MODE_0<CR>
AUD-MONO-MODE?	Get HI-Z mono selection.  ① These commands are active only when the state is HI-Z, otherwise an error is returned.  To set, the MonoMode parameter must be used.	<b>COMMAND</b> #AUD-MONO-MODE?_<CR> <b>FEEDBACK</b> ~nn@AUD-MONO-MODE_MonoMode<CR><LF>	<b>MonoMode</b> – The mono output mode 0 – output is "stereo mix to mono" – both left and right mix to one channel 1 – output is "left to mono" – duplicate left channel information to the right and play both	Get the output to mix to mono: #AUD-MONO-MODE?_<CR>
AV-SW-TIMEOUT	Set auto switching timeout.	<b>COMMAND</b> #AV-SW-TIMEOUT_action,time_out<CR> <b>FEEDBACK</b> ~nn@AV-SW-TIMEOUT_action,time_out<CR><LF>	<b>action</b> – 4 – Disable 5V on video output if no input signal detected. <b>time_out</b> – Timeout in seconds 30 - 60000	Set the auto switching timeout to 5 seconds in the event of 5V disable when no input signal is detected: #AV-SW-TIMEOUT_4,5<CR>
AV-SW-TIMEOUT?	Get auto switching timeout.	<b>COMMAND</b> #AV-SW-TIMEOUT?_action<CR> <b>FEEDBACK</b> ~nn@AV-SW-TIMEOUT_action,time_out<CR><LF>	<b>action</b> – 4 – Disable 5V on video output if no input signal detected <b>time_out</b> – Timeout in seconds 30 - 60000	Get the Disable 5V on video output if no input signal detected timeout: #AV-SW-TIMEOUT?_4<CR>
BUILD-DATE?	Get device build date.	<b>COMMAND</b> #BUILD-DATE?_<CR> <b>FEEDBACK</b> ~nn@BUILD-DATE_date,time<CR><LF>	<b>date</b> – Format: YYYY/MM/DD where YYYY = Year MM = Month DD = Day <b>time</b> – Format: hh:mm:ss where hh = hours mm = minutes ss = seconds	Get the device build date: #BUILD-DATE?<CR>
CPEDID	Copy EDID data from the output to the input EEPROM.  ① Destination bitmap size depends on device properties (for 64 inputs it is a 64-bit word).  Example: bitmap 0x0013 means inputs 1,2 and 5 are loaded with the new EDID.  In certain products Safe_mode is an optional parameter. See the HELP command for its availability.	<b>COMMAND</b> #CPEDID_src_type,src_id,dst_type,dest_bitmap<CR> or #CPEDID_src_type,src_id,dst_type,dest_bitmap,safe_mode<CR> <b>FEEDBACK</b> ~nn@CPEDID_src_stg,src_id,dst_type,dest_bitmap<CR><LF> ~nn@CPEDID_src_stg,src_id,st_type,dest_bitmap,safe_mode<CR><LF>	<b>src_type</b> – EDID source type (usually output) 0 – Input 1 – Output 2 – Default EDID 3 – Custom EDID <b>src_id</b> – Number of chosen source stage 0 – Default EDID source 1 – Output 1 <b>dst_type</b> – EDID destination type (usually input) 0 – Input 1 – Output 2 – Default EDID 3 – Custom EDID <b>dest_bitmap</b> – Bitmap representing destination IDs. Format: XXXX...X, where X is hex digit. The binary form of every hex digit represents corresponding destinations. 0 – indicates that EDID data is not copied to this destination. 1 – indicates that EDID data is copied to this destination. <b>safe_mode</b> – 0 – device accepts the EDID as is without trying to adjust 1 – device tries to adjust the EDID (default value if no parameter is sent)	Copy the EDID data from the Output (EDID source) to the Input: #CPEDID_1,1,0,0x1<CR>  Copy the EDID data from the default EDID source to the Input: #CPEDID_2,0,0,0x1<CR>
DISPLAY?	Get output HPD status.	<b>COMMAND</b> #DISPLAY?_out_id<CR> <b>FEEDBACK</b> ~nn@DISPLAY_out_id,status<CR><LF>	<b>out_id</b> – Output number 1 – HDMI output <b>status</b> – HPD status according to signal validation 0 – Signal or sink is not valid 1 – Signal or sink is valid 2 – Sink and EDID is valid	Get the output HPD status of Output 1: #DISPLAY?_1<CR>
DSP-ACTION	Set DSP parameter.	Internal – for web only.		

Function	Description	Syntax	Parameters/Attributes	Example
DSP-ACTION?	Get DSP parameter.	Internal – for web only.		
DSP-METER-REGISTER	Register DSP meters.	Internal – for web only.		
DSP-METER-UNREGISTER	Unregister DSP meters.	Internal – for web only.		
EDID-AUDIO	Set audio capabilities for EDID.	<b>COMMAND</b> #EDID-AUDIO_ <u>input_id</u> , <u>audio_format</u> <CR> <b>FEEDBACK</b> ~nn@EDID-AUDIO_ <u>input_id</u> , <u>audio_format</u> <CR><LF>	<u>input_id</u> – 1 <u>Audio_format</u> – Audio block added to EDID: 0 – Auto 1 – LPCM 2CH 2 – LPCM 6CH 3 – LPCM 8CH 4 – Bitstream 5 – HD	Set HDMI IN audio capabilities for EDID (LPCM 6CH): #EDID-AUDIO_ <u>1</u> , <u>2</u> <CR>
EDID-AUDIO?	Get audio capabilities for EDID.	<b>COMMAND</b> #EDID-AUDIO?_ <u>input_id</u> <CR> <b>FEEDBACK</b> ~nn@EDID-AUDIO_ <u>input_id</u> , <u>audio_format</u> <CR><LF>	<u>input_id</u> – 1 <u>Audio_format</u> – Audio block added to EDID: 0 – Auto 1 – LPCM 2CH 2 – LPCM 6CH 3 – LPCM 8CH 4 – Bitstream 5 – HD	Get HDMI IN 1 audio capabilities for EDID: #EDID-AUDIO?_ <u>1</u> <CR>
EDID-CS	Set EDID color space.  Set command might change the current EDID.	<b>COMMAND</b> #EDID-CS_ <u>input_id</u> , <u>ColSpace</u> <CR> <b>FEEDBACK</b> ~nn@EDID-CS_ <u>input_id</u> , <u>ColSpace</u> <CR><LF>	<u>input_id</u> – 1 <u>ColSpace</u> – Color space 0 – RGB 4 – auto	Set HDMI IN 1 EDID color space to RGB (enabled): #EDID-CS_ <u>0</u> , <u>0</u> <CR>
EDID-CS?	Get EDID color space.  Get command might change the current EDID.	<b>COMMAND</b> #EDID-CS?_ <u>input_id</u> <CR> <b>FEEDBACK</b> ~nn@EDID-CS_ <u>input_id</u> , <u>ColSpace</u> <CR><LF>	<u>input_id</u> – 1 <u>ColSpace</u> – Color space 0 – RGB 4 – auto	Get EDID color space: #EDID-CS?_ <u>1</u> <CR>
ETH-PORT	Set Ethernet port protocol.  If the port number you enter is already in use, an error is returned. The port number must be within the following range: 0-(2*16-1).	<b>COMMAND</b> #ETH-PORT_ <u>portType</u> , <u>ETHPort</u> <CR> <b>FEEDBACK</b> ~nn@ETH-PORT_ <u>portType</u> , <u>ETHPort</u> <CR><LF>	<u>portType</u> – TCP/UDP <u>ETHPort</u> – TCP/UDP port number (0 – 65535)	Set the Ethernet port protocol for TCP to port 12457: #ETH-PORT_ <u>0</u> , <u>12457</u> <CR>
ETH-PORT?	Get Ethernet port protocol.	<b>COMMAND</b> #ETH-PORT?_ <u>portType</u> <CR> <b>FEEDBACK</b> ~nn@ETH-PORT_ <u>portType</u> , <u>ETHPort</u> <CR><LF>	<u>portType</u> – TCP/UDP 0 – TCP 1 – UDP <u>ETHPort</u> – TCP / UDP port number (0 – 65535)	Get the Ethernet port protocol for UDP: #ETH-PORT?_ <u>1</u> <CR>
FACTORY	Reset device to factory default configuration.  This command deletes all user data from the device. The deletion can take some time.  Your device may require powering off and powering on for the changes to take effect.	<b>COMMAND</b> #FACTORY<CR> <b>FEEDBACK</b> ~nn@FACTORY_ <u>OK</u> <CR><LF>		Reset the device to factory default configuration: #FACTORY<CR>
FEATURE-LIST?	Get feature state according to the feature ID.	<b>COMMAND</b> #FEATURE-LIST?_ <u>feature_id</u> <CR> <b>FEEDBACK</b> ~nn@FEATURE-LIST_ <u>feature_id</u> , <u>ir_state</u> <CR><LF>	<u>Feature_Id</u> – Feature ID 1 – Maestro 2 – Room Controller <u>Ir_State</u> – IR Interface 0 – Disabled 1 – Enabled	Get the room controller feature state (for the room controller 1): #FEATURE-LIST?_ <u>1</u> <CR>
HDCP-STAT?	Get HDCP signal status.  Output stage (1) – get the HDCP signal status of the sink device connected to the specified output.  Input stage (0) – get the HDCP signal status of the source device connected to the specified input.	<b>COMMAND</b> #HDCP-STAT?_ <u>stage</u> , <u>stage_id</u> <CR> <b>FEEDBACK</b> ~nn@HDCP-STAT_ <u>stage</u> , <u>stage_id</u> , <u>status</u> <CR><LF>	<u>stage</u> – Input/Output 0 – Input 1 – Output <u>stage_id</u> – Number of chosen stage for the input stage 1 – HDMI IN For the output stage 1 – HDMI OUT <u>status</u> – Signal encryption status - valid values On/Off 0 – HDCP Off 1 – HDCP On	Get the output HDCP-STATUS of HDMI IN: #HDCP-STAT?_ <u>0</u> , <u>1</u> <CR>
HELP	Get command list or help for specific command.	<b>COMMAND</b> #HELP<CR> #HELP_ <u>command_name</u> <CR> <b>FEEDBACK</b> 1. Multi-line: ~nn@Device_ <u>command</u> , <u>command</u> .<CR><LF> To get help for command use: HELP (COMMAND_NAME)<CR><LF> ~nn@HELP_ <u>command</u> :<CR><LF> <u>description</u> <CR><LF> USAGE: <u>usage</u> <CR><LF>	<u>command</u> – Name of a specific command	Get the command list: #HELP<CR>  To get help for AV-SW-TIMEOUT: HELP_ <u>AV-SW-TIMEOUT</u> <CR>

Function	Description	Syntax	Parameters/Attributes	Example
LOGIN	<p>Set protocol permission.</p> <p>① For devices that support security, LOGIN allows the user to run commands with an End User or Administrator permission level. When the permission system is enabled, LOGIN enables running commands with the User or Administrator permission level. When set, login must be performed upon each connection.</p> <p>The permission system works only if security is enabled with the "SECUR" command.</p> <p>It is not mandatory to enable the permission system in order to use the device.</p> <p>In each device, some connections allow logging in to different levels. Some do not work with security at all.</p> <p>Connection may logout after timeout.</p>	<p><b>COMMAND</b></p> <pre>#LOGIN_login_level,password&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@LOGIN_login_level,password_OK&lt;CR&gt;&lt;LF&gt;</pre> <p>or</p> <pre>~nn@LOGIN_ERR_004&lt;CR&gt;&lt;LF&gt;</pre> <p>(if bad password entered)</p>	<p><b>login_level</b> – Level of permissions required ( User or Admin)</p> <p><b>password</b> – Predefined password (by PASS command). Default password is an empty string</p>	<p>Set the protocol permission level to Admin (when the password defined in the PASS command is 33333):</p> <pre>#LOGIN_Admin,33333&lt;CR&gt;</pre>
LOGIN?	<p>Get current protocol permission level.</p> <p>① For devices that support security, LOGIN allows the user to run commands with an End User or Administrator permission level.</p> <p>In each device, some connections allow logging in to different levels. Some do not work with security at all.</p> <p>Connection may logout after timeout.</p> <p>The permission system works only if security is enabled with the "SECUR" command.</p>	<p><b>COMMAND</b></p> <pre>#LOGIN?_&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@LOGIN_login_level&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>login_level</b> – Level of permissions required (User or Admin)</p>	<p>Get current protocol permission level:</p> <pre>#LOGIN?&lt;CR&gt;</pre>
LOGOUT	<p>Cancel current permission level.</p> <p>① Logs out from End User or Administrator permission levels to Not Secure.</p>	<p><b>COMMAND</b></p> <pre>#LOGOUT&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@LOGOUT_OK&lt;CR&gt;&lt;LF&gt;</pre>		<pre>#LOGOUT&lt;CR&gt;</pre>
LOG-TAIL?	<p>Get the last "n" lines of message logs.</p> <p>① Used for advanced troubleshooting. Helps find error root causes and gets details not displayed in the error code number.</p>	<p><b>COMMAND</b></p> <pre>#LOG-TAIL?_line_num&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <p>Get:</p> <pre>~nn@LOG-TAILnn&lt;CR&gt;&lt;LF&gt;</pre> <pre>Line content #1&lt;CR&gt;&lt;LF&gt;</pre> <pre>Line content #2&lt;CR&gt;&lt;LF&gt;</pre> <p>Etc...</p>	<p><b>Line_num</b> – Optional, default <i>line_num</i> is 10</p>	<p>Get the last "2" lines of message logs:</p> <pre>#LOG-TAIL?_2&lt;CR&gt;</pre>
MODEL?	<p>Get device model.</p> <p>① This command identifies equipment connected to AFM-20DSP and notifies of identity changes to the connected equipment. The Matrix saves this data in memory to answer REMOTE-INFO requests.</p>	<p><b>COMMAND</b></p> <pre>#MODEL?_&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@MODEL_model_name&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>model_name</b> – String of up to 19 printable ASCII chars</p>	<p>Get the device model:</p> <pre>#MODEL?_&lt;CR&gt;</pre>

Function	Description	Syntax	Parameters/Attributes	Example
<b>NAME</b>	Set machine (DNS) name.  ① The machine name is not the same as the model name. The machine name is used to identify a specific machine or a network in use (with DNS feature on).	<b>COMMAND</b> #NAME_machine_name<CR> <b>FEEDBACK</b> ~nn@NAME_machine_name<CR><LF>	machine_name – String of up to 15 alpha-numeric chars (can include hyphen, not at the beginning or end)	Set the DNS name of the device to room-442: #NAME_room-442<CR>
<b>NAME?</b>	Get machine (DNS) name.  ① The machine name is not the same as the model name. The machine name is used to identify a specific machine or a network in use (with DNS feature on).	<b>COMMAND</b> #NAME?_<CR> <b>FEEDBACK</b> ~nn@NAME_machine_name<CR><LF>	machine_name – String of up to 15 alpha-numeric chars (can include hyphen, not at the beginning or end)	Get the DNS name of the device: #NAME?_<CR>
<b>NAME-RST</b>	Reset machine (DNS) name to factory default.  ① Factory default of machine (DNS) name is "KRAMER_" + 4 last digits of device serial number.	<b>COMMAND</b> #NAME-RST<CR> <b>FEEDBACK</b> ~nn@NAME-RST_OK<CR><LF>		Reset the machine name (S/N last digits are 0102): #NAME-RST_KRAMER_0102<CR>
<b>NET-CONFIG</b>	Set a network configuration.  ① Parameters, [DNS1] and [DNS2] are optional.  ② For Backward compatibility, the id parameter can be omitted. In this case, the Network ID, by default, is 0, which is the Ethernet control port.  ③ If the gateway address is not compliant to the subnet mask used for the host IP, the command will return an error. Subnet and gateway compliancy specified by RFC950.	<b>COMMAND</b> #NET-CONFIG_id,ip,net_mask,gateway,[DNS1],[DNS2]<CR> <b>FEEDBACK</b> ~nn@NET-CONFIG_id,ip,net_mask,gateway<CR><LF>	id – Network ID—the device network interface (if there are more than one). Counting is 0 based, meaning the control port is '0', additional ports are 1,2,3.... ip – Network IP net_mask – Network mask gateway – Network gateway	Set the device network parameters to IP address 192.168.113.10, net mask 255.255.0.0, and gateway 192.168.0.1: #NET-CONFIG_0,192.168.113.10,255.255.0.0,192.168.0.1<CR>
<b>NET-CONFIG?</b>	Get a network configuration.	<b>COMMAND</b> #NET-CONFIG?_id<CR> <b>FEEDBACK</b> ~nn@NET-CONFIG_id,ip,net_mask,gateway<CR><LF>	id – Network ID—the device network interface (if there are more than one). Counting is 0 based, meaning the control port is '0', additional ports are 1,2,3.... ip – Network IP net_mask – Network mask gateway – Network gateway	Get network configuration: #NET-CONFIG?_id<CR>

Function	Description	Syntax	Parameters/Attributes	Example
NET-DHCP	<p>Set DHCP mode.</p> <p>① Only 1 is relevant for the mode value. To disable DHCP, the user must configure a static IP address for the device.</p> <p>Connecting Ethernet to devices with DHCP may take more time in some networks.</p> <p>To connect with a randomly assigned IP by DHCP, specify the device DNS name (if available) using the <b>NAME</b> command. You can also get an assigned IP by direct connection to USB or RS-232 protocol port, if available.</p> <p>For proper settings consult your network administrator.</p> <p>① For Backward compatibility, the <b>id</b> parameter can be omitted. In this case, the Network ID, by default, is 0, which is the Ethernet control port.</p>	<p><b>COMMAND</b></p> <pre>#NET-DHCP _id,mode&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-DHCP _id,mode&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>id</b> – 0</p> <p><b>mode</b> –</p> <p>1 – Try to use DHCP. (If unavailable, use the IP address set by the factory or the <b>NET-IP</b> command).</p>	<p>Enable DHCP mode for port 1, if available:</p> <pre>#NET-DHCP _1,1&lt;CR&gt;</pre>
NET-DHCP?	<p>Get DHCP mode.</p> <p>① For Backward compatibility, the <b>id</b> parameter can be omitted. In this case, the Network ID, by default, is 0, which is the Ethernet control port.</p>	<p><b>COMMAND</b></p> <pre>#NET-DHCP? _id&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-DHCP _id,mode&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>id</b> – 0</p> <p><b>mode</b> –</p> <p>0 – Do not use DHCP. Use the IP set by the factory or using the <b>NET-IP</b> or <b>NET-CONFIG</b> command.</p> <p>1 – Try to use DHCP. If unavailable, use the IP set by the factory or using the <b>NET-IP</b> or <b>NET-CONFIG</b> command.</p>	<p>Get DHCP mode for port 1:</p> <pre>#NET-DHCP? _1&lt;CR&gt;</pre>
NET-DNS?	Get DNS name server.	N/A		
NET-GATE	<p>Set gateway IP.</p> <p>① A network gateway connects the device via another network and maybe over the Internet. Be careful of security issues. For proper settings consult your network administrator.</p>	<p><b>COMMAND</b></p> <pre>#NET-GATE _ip_address&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-GATE _ip_address&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>ip_address</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Set the gateway IP address to 192.168.0.1:</p> <pre>#NET-GATE _192.168.000.001&lt;CR&gt;</pre>
NET-GATE?	<p>Get gateway IP.</p> <p>① A network gateway connects the device via another network and maybe over the Internet. Be aware of security problems.</p>	<p><b>COMMAND</b></p> <pre>#NET-GATE? _&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-GATE _ip_address&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>ip_address</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Get the gateway IP address:</p> <pre>#NET-GATE? _&lt;CR&gt;</pre>
NET-IP	<p>Set IP address.</p> <p>① For proper settings consult your network administrator.</p>	<p><b>COMMAND</b></p> <pre>#NET-IP _ip_address&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-IP _ip_address&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>ip_address</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Set the IP address to 192.168.1.39:</p> <pre>#NET-IP _192.168.001.039&lt;CR&gt;</pre>
NET-IP?	Get IP address.	<p><b>COMMAND</b></p> <pre>#NET-IP? _&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-IP _ip_address&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>ip_address</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Get the IP address:</p> <pre>#NET-IP? _&lt;CR&gt;</pre>
NET-MAC?	<p>Get MAC address.</p> <p>① For backward compatibility, the <b>id</b> parameter can be omitted. In this case, the Network ID, by default, is 0, which is the Ethernet control port.</p>	<p><b>COMMAND</b></p> <pre>#NET-MAC? _id&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-MAC _id,mac_address&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>id</b> – Network ID—the device network interface (if there are more than one). Counting is 0 based, meaning the control port is '0', additional ports are 1,2,3....</p> <p><b>mac_address</b> – Unique MAC address. Format: XX-XX-XX-XX-XX-XX where X is hex digit</p>	<pre>#NET-MAC? _id&lt;CR&gt;</pre>
NET-MASK	<p>Set subnet mask.</p> <p>① For proper settings consult your network administrator.</p>	<p><b>COMMAND</b></p> <pre>#NET-MASK _net_mask&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-MASK _net_mask&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>net_mask</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Set the subnet mask to 255.255.0.0:</p> <pre>#NET-MASK _255.255.000.000&lt;CR&gt;</pre>
NET-MASK?	Get subnet mask.	<p><b>COMMAND</b></p> <pre>#NET-MASK? _&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@NET-MASK _net_mask&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>net_mask</b> – Format: xxx.xxx.xxx.xxx</p>	<p>Get the subnet mask:</p> <pre>#NET-MASK? _&lt;CR&gt;</pre>





Function	Description	Syntax	Parameters/Attributes	Example
TIME?	Get device time and date.  ① The year must be 4 digits.  The device does not validate the day of week from the date.  Time format - 24 hours.  Date format - Day, Month, Year.	<b>COMMAND</b> #TIME?_<CR> <b>FEEDBACK</b> ~nn@TIME_day_of_week,date,time<CR><LF>	day_of_week – One of {SUN,MON,TUE,WED,THU,FRI,SAT} date – Format: YYYY/MM/DD where YYYY = Year MM = Month DD = Day time – Format: hh:mm:ss where hh = hours mm = minutes ss = seconds	Get device time and date: #TIME?<CR>
TIME-LOC?	Get local time offset from UTC/GMT.  ① If the time server is configured, device time calculates by adding UTC_off to UTC time (that it got from the time server) + 1 hour if daylight savings time is in effect.  TIME command sets the device time without considering these settings.	<b>COMMAND</b> #TIME-LOC?_<CR> <b>FEEDBACK</b> ~nn@TIME-LOC_UTC_off,DayLight<CR><LF>	UTC_off – Offset of device time from UTC/GMT (without daylight time correction) DayLight – 0 – no daylight saving time 1 – daylight saving time	Get local time offset from UTC/GMT: #TIME-LOC?<CR>
TIME-SRV?	Get time server.  ① This command is needed for setting UDP timeout for the current client list.	<b>COMMAND</b> #TIME-SRV?_<CR> <b>FEEDBACK</b> ~nn@TIME-SRV_mode,time_server_ip,time_server_Sync_Hour,s erver_status<CR><LF>	mode – On/Off 0 – Off 1 – On time_server_ip – Time server IP address time_server_Sync_Hour – Hour in day for time server sync server_status – 0 – Off 1 – On	Get time server: #TIME-SRV?<CR>
UPGRADE	Perform firmware upgrade.  ① Not necessary for some devices.  Firmware usually uploads to a device via a command like LDFW.  Reset the device to complete the process.	<b>COMMAND</b> #UPGRADE<CR> <b>FEEDBACK</b> ~nn@UPGRADE_OK<CR><LF>		Perform firmware upgrade: #UPGRADE<CR>
VERSION?	Get firmware version number.	<b>COMMAND</b> #VERSION?_<CR> <b>FEEDBACK</b> ~nn@VERSION_firmware_version<CR><LF>	firmware_version – XX.XX.XXXX where the digit groups are: major.minor.build version	Get the device firmware version number: #VERSION?_<CR>
X-5V?	Get 5V state of a port.	<b>COMMAND</b> #X-5V?_<direction_type>.<port_type>.<port_index><CR> <b>FEEDBACK</b> ~nn@X-5V_<direction_type>.<port_type>.<port_index>,mode <CR><LF>	The following attributes comprise the signal ID: ▪ <direction_type> – ○ OUT ▪ <port_type> – ○ HDMI ▪ <port_index> – 1 mode – OFF/ON, (not case sensitive)	Get the 5V state of HDMI 1: #X-5V?_OUT.HDMI.1<CR>
X-AUD-HI-Z	Set Hi-Z state.  ① This is an Extended Protocol 3000 command.  ① Active only when state is high. Ignore everything else.	<b>COMMAND</b> #X-AUD-HI-Z_<direction_type>.<port_type>.<port_index>,<hizstate,hiz volt><CR> <b>FEEDBACK</b> ~nn@X-AUD-HI-Z <direction_type>.<port_type>.<port_index>,<HiZState 0:OFFN,1:ON>,<HiZVolt 0:70v,1:100v><CR><LF>	The following attributes comprise the signal ID: ▪ <direction_type> – ○ OUT ▪ <port_type> – ○ AMPLIFIED_AUDIO ▪ <port_index> – 1 ▪ <hizstate> – ○ 0 – Off ○ 1 – On ▪ <hizvolt> – ○ 0 – 70v ○ 1 – 100v	Set the line level output to Hi-Z and 70V: #X-AUD-HI-Z_<direction_type>.<port_type>.<port_index>,<hizstate>,<hizvolt><CR>
X-AUD-HI-Z?	Get Hi-Z/Lo-Z configuration.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> # X-AUD-HI-Z?_<direction_type>.<port_type>.<port_index>,<hizstate>,<h izvolt><CR> <b>FEEDBACK</b> ~nn@X-AUD-HI-Z? <direction_type>.<port_type>.<port_index>,<HiZState 0:OFFN,1:ON>,<HiZVolt 0:70v,1:100v><CR><LF>	The following attributes comprise the signal ID: ▪ <direction_type> – ○ OUT ▪ <port_type> – ○ AMPLIFIED_AUDIO ▪ <port_index> – 1 ▪ <hizstate> – ○ 0 – Off ○ 1 – On ▪ <hizvolt> – ○ 0 – 70v ○ 1 – 100v	Get the line level output to Hi-Z and 70V: #X-AUD-HI-Z?_<direction_type>.<port_type>.<port_index>,<hizstate>,<hizvolt><CR>

Function	Description	Syntax	Parameters/Attributes	Example
X-AUD-LVL	Set audio level of a specific signal.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-AUD-LVL_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,audio_level<CR> <b>FEEDBACK</b> ~nn@X-AUD-LVL_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,audio_level<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>audio_level</b> – Audio level in dB (range between -60 to +30) depending of the ability of the product. ++ (increase current value by 0.5dB) -- (decrease current value by 0.5dB)	Set the audio level of analog audio specific signal to 10: #X-AUD-LVL_IN.ANALOG_AUDIO.5.AUDIO.1,10<CR>
X-AUD-LVL?	Get audio level of a specific signal.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-AUD-LVL?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-AUD-LVL_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,audio_level<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>audio_level</b> – Audio level in dB (range between -60 to +30) depending of the ability of the product	Get the audio level of a specific signal: #X-AUD-LVL?_OUT.ANALOG_AUDIO.1.AUDIO.1<CR>
X-AUD-LVL-RANGE?	Get the range of audio level in the product.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-AUD-LVL-RANGE?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-AUD-LVL-RANGE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,audio_level_range<CR><LF>	The following attributes comprise the analog_output_id: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul>	get the analog output 3 audio level range: #X-AUD-LVL-RANGE?_OUT.ANALOG_AUDIO.3.AUDIO.1<CR>
X-GROUP	Create/update group.  ⓘ This is an Extended Protocol 3000 command.	Internal – for web only.		
X-GROUP?	Create/update group.  ⓘ This is an Extended Protocol 3000 command.	Internal – for web only.		
X-GROUP-RM	Remove a group or all groups.  ⓘ This command is designed to enable pattern on any signal. commonly pattern makes sense for video, but on some products audio pattern is also supported. In the future, data pattern will be also supported to generate some data on RS232 lines.  This is an Extended Protocol 3000 command.	Internal – for web only.		

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-LABEL</b>	Set the port label.  This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-LABEL_<direction_type>.<port_type>.<port_index>,label_text<CR> <b>FEEDBACK</b> ~nn@X-LABEL_<direction_type>.<port_type>.<port_index>,label_text<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;label_text&gt; – Enter label text</li> </ul>	Set the analog input label to Port1: #X-LABEL_IN.ANALOG_AUDIO.1.AUDIO,Port1<CR>
<b>X-LABEL?</b>	Get the port label.  This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-LABEL?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-LABEL?_<direction_type>.<port_type>.<label_text><CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> <li>▪ &lt;label_text&gt; – Enter label text</li> </ul>	Get the analog input: #X-LABEL?_IN.ANALOG_AUDIO.1.AUDIO.1<CR>
<b>X-LINK-GROUP</b>	SET LINK-MODE feature:  Get linked signals groups info, this is a way to define group of signals for which any action made on one of them will be applied to all the members of the group.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-GROUP_<direction_type>.<group_type>.<group_index>,linked_state<CR> <b>FEEDBACK</b> ~nn@X-GROUP_<direction_type>.<group_type>.<group_index>,linked_status<CR><LF>	The following attributes comprise the group ID (all Caps – case sensitive): <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;group_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> </ul> </li> <li>▪ &lt;group_index&gt; – The group index (1,3,5,7,9,11,13,15,17 or 19)</li> <li>○ Linked_state – OFF/ON (not case sensitive)</li> </ul>	Set the selected id of selectable ports groups of all available groups Set the link for group 7 (analog inputs 7 and 8) to off: #X-LINK-GROUP_IN.ANALOG_AUDIO.7,OFF<CR>
<b>X-LINK-GROUP?</b>	GET LINK-MODE feature:  Get linked signals groups info, this is a way to define group of signals for which any action made on one of them will be applied to all the members of the group.  ⓘ This is an Extended Protocol 3000 command. Used essentially by the web command.	<b>COMMAND</b> #X-GROUP?_<direction_type>.<group_type>.<group_index><CR> <b>FEEDBACK</b> ~nn@X-GROUP_<direction_type>.<group_type>.<group_index>,state<CR><LF>	The following attributes comprise the group ID (all Caps – case sensitive): <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;group_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> </ul> </li> <li>▪ &lt;group_index&gt; – The group index (1,3,5,7,9,11,13,15,17 or 19)</li> </ul> Linked_state – OFF/ON (not case sensitive)	Get the groups link status: #X-LINK-GROUP?_IN.ANALOG_AUDIO.1<CR>
<b>X-LINK-GROUPS-LIST?</b>	LINK-MODE feature:  Get linked signals groups info, this is a way to define group of signals for which any action made on one of them will be applied to all member of the group. The LINK mode of a group is defined using the command: X-LINK-GROUP  ⓘ This is an Extended Protocol 3000 command. Used essentially by the web	<b>COMMAND</b> #X-LINK-GROUPS-LIST?<CR> <b>FEEDBACK</b> ~nn@X-POE_ [[group_id,is_linked,[signal_id,...,signal_id]]<CR><LF>	group_id – The following attributes comprise the port ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;group_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;group_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;is_linked&gt; – OFF/ON (not case sensitive)</li> </ul> signal_id – also includes: <ul style="list-style-type: none"> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – 1</li> <li>▪ state – OFF/ON (not case sensitive)</li> </ul>	Get the PoE state for all ports: #X-LINK-GROUPS-LIST?<CR>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-MIC-TYPE</b>	Set microphone type.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIC-TYPE_<direction_type>.<port_type>.<port_index>.<mic_type><CR> <b>FEEDBACK</b> ~nn@X-MIC-TYPE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,<mic_type><CR><LF>	The following attributes comprise the port ID: ▪ <direction_type> – ○ IN ▪ <port_type> – ○ MIC ▪ <port_index> – The port number as printed on the front or rear panel and according to IO Config. 1 (Mic 1) to 16 (Mic 16) mic_type – Dynamic/Condenser (not case sensitive)	Set MIC 3 type to condenser: #X-MIC-TYPE_IN.MIC.3,condenser<CR>
<b>X-MIC-TYPE?</b>	Get microphone type.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIC-TYPE?_<direction_type>.<port_type>.<port_index><CR> <b>FEEDBACK</b> ~nn@X-MIC-TYPE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,<mic_type><CR><LF>	The following attributes comprise the port ID: ▪ <direction_type> – ○ IN ▪ <port_type> – ○ MIC ▪ <port_index> – The port number as printed on the front or rear panel and according to IO Config. 1 (Mic 1) to 16 (Mic 16) mic_type – Dynamic/Condenser (not case sensitive)	Get MIC 3 type: #X-MIC-TYPE?_IN.MIC.3<CR>
<b>X-MIX-LVL</b>	Set DSP matrix cross-point MIX level in dB.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIX-LVL_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<dB><CR> <b>FEEDBACK</b> ~nn@X-MIX-LVL_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<dB><CR><LF>	The following attributes comprise the primary signal ID (suffix 1) and follower signal ID (suffix 2 or greater): ▪ <direction_type> – IN ○ IN ○ OUT ▪ <port_type> – ○ HDMI ○ ANALOG_AUDIO ○ AMPLIFIED_AUDIO ○ DANTE ○ SPDIF ○ MIC ▪ <port_index> – The port number as printed on the front or rear panel ▪ <signal_type> – ○ AUDIO ▪ <index> – Indicates a specific channel number when there are multiple channels of the same type	Set analog audio 13 and Dante 1 cross-point level to -25.2dB: #X-MIX-LVL_OUT.ANALOG_AUDIO.13.AUDIO.1,IN.DANTE.1.AUDIO.1,-25.2<CR>
<b>X-MIX-LVL?</b>	Get DSP matrix cross-point MIX level in dB.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIX-LVL?_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-MIX-LVL_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<dB><CR><LF>	The following attributes comprise the primary signal ID (suffix 1) and follower signal ID (suffix 2 or greater): ▪ <direction_type> – IN ○ IN ○ OUT ▪ <port_type> – ○ HDMI ○ ANALOG_AUDIO ○ AMPLIFIED_AUDIO ○ DANTE ○ SPDIF ○ MIC ▪ <port_index> – The port number as printed on the front or rear panel ▪ <signal_type> – ○ AUDIO ▪ <index> – Indicates a specific channel number when there are multiple channels of the same type	Get analog audio 13 and Dante 1 cross-point level: #X-MIX-LVL?_OUT.ANALOG_AUDIO.13.AUDIO.1,IN.DANTE.1.AUDIO.1<CR>
<b>X-MIX-MUTE</b>	Set DSP matrix cross-point mute state.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIX-MUTE_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<dB><CR> <b>FEEDBACK</b> ~nn@X-MIX-MUTE_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<mute_state><CR><LF>	The following attributes comprise the primary signal ID (suffix 1) and follower signal ID (suffix 2 or greater): ▪ <direction_type> – IN ○ IN ○ OUT ▪ <port_type> – ○ HDMI ○ ANALOG_AUDIO ○ AMPLIFIED_AUDIO ○ DANTE ○ SPDIF ○ MIC ▪ <port_index> – The port number as printed on the front or rear panel ▪ <signal_type> – ○ AUDIO ▪ <index> – Indicates a specific channel number when there are multiple channels of the same type ▪ <mute_state> – ○ ON ○ OFF	Mute analog audio 13 and Dante 1 cross-point: #X-MIX-MUTE_OUT.ANALOG_AUDIO.13.AUDIO.1,IN.DANTE.1.AUDIO.1,ON<CR>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-MIX-MUTE?</b>	Get DSP matrix cross-point mute state.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MIX-MUTE?_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-MIX-MUTE_OUT.<port_type>.<port_index>.<signal_type>.<index>,IN.<port_type>.<port_index>.<signal_type>.<index>,<mute_state><CR><LF>	The following attributes comprise the primary signal ID (suffix 1) and follower signal ID (suffix 2 or greater): <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – IN <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ DANTE</li> <li>○ SPDIF</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> <li>▪ &lt;mute_state&gt; – <ul style="list-style-type: none"> <li>○ ON</li> <li>○ OFF</li> </ul> </li> </ul>	Get analog audio 13 and Dante 1 cross-point mute state: #X-MIX-MUTE_OUT.ANALOG_AUDIO.13.AUDIO.1,IN.DANTE.1.AUDIO.1,ON<CR>
<b>X-MUTE</b>	Set the mute state of the signal.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MUTE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,state<CR> <b>FEEDBACK</b> ~nn@X-MIC-TYPE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,state<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ VIDEO</li> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>state</b> – OFF/ON (not case sensitive)	Set the mute state of Mic 2 input to off: #X-MUTE_IN.MIC.2.AUDIO.1,OFF<CR>
<b>X-MUTE?</b>	Get the mute state of the signal.  ① This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-MUTE?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-MUTE_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,state<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> <li>○ ANALOG_AUDIO</li> <li>○ AMPLIFIED_AUDIO</li> <li>○ SPDIF</li> <li>○ DANTE</li> <li>○ MIC</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ VIDEO</li> <li>○ AUDIO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>state</b> – OFF/ON (not case sensitive)	Get the mute state of Mic 3 input to off: #X-MUTE?_IN.MIC.3.AUDIO.1<CR>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-PATTERN</b>	Set a pattern on the selected output.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-PATTERN_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,pattern_id<CR> <b>FEEDBACK</b> ~nn@X-PATTERN_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,pattern_id<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ VIDEO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>Pattern_id</b> – pattern ID <ul style="list-style-type: none"> <li>○ 0 : none</li> <li>○ 1 : Black screen</li> <li>○ 2 Blue screen</li> <li>○ 3: White screen</li> <li>○ 4: Four blue squares</li> <li>○ 5: Vertical RGB colors bar</li> <li>○ 6: H grey scale</li> <li>○ 7: Split Bar</li> <li>○ 8: BW-12 (Vertical mixed bar BW)</li> <li>○ 9: Cross chess B&amp;W</li> <li>○ 10: Black squares chess</li> <li>○ 11: V grey scale split bar</li> </ul>	Set the pattern on analog audio 13 to pattern 2 (blue screen): #X-PATTERN_OUT.HDMI.1.VIDEO.AUDIO.1,2<CR>
<b>X-PATTERN?</b>	Get the pattern on a selected output.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-PATTERN?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-PATTERN_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,pattern_id<CR><LF>	The following attributes comprise the signal ID: <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ VIDEO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>Pattern_id</b> – pattern ID <ul style="list-style-type: none"> <li>○ 0 : none</li> <li>○ 1 : Black screen</li> <li>○ 2 Blue screen</li> <li>○ 3: White screen</li> <li>○ 4: Four blue squares</li> <li>○ 5: Vertical RGB colors bar</li> <li>○ 6: H grey scale</li> <li>○ 7: Split Bar</li> <li>○ 8: BW-12 (Vertical mixed bar BW)</li> <li>○ 9: Cross chess B&amp;W</li> <li>○ 10: Black squares chess</li> <li>○ 11: V grey scale split bar</li> </ul>	Get the pattern on HDMI output: #X-PATTERN?_OUT.HDMI.1.VIDEO.1<CR>
<b>X-PATTERN-LIST?</b>	Get the pattern list of a selected output.  ⓘ This is an Extended Protocol 3000 command.	<b>COMMAND</b> #X-PATTERN-LIST?_<direction_type>.<port_type>.<port_index>.<signal_type>.<index><CR> <b>FEEDBACK</b> ~nn@X-PATTERN-LIST_<direction_type>.<port_type>.<port_index>.<signal_type>.<index>,pattern_list<CR><LF>	The following attributes comprise the signal ID (case sensitive): <ul style="list-style-type: none"> <li>▪ &lt;direction_type&gt; – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ &lt;port_type&gt; – <ul style="list-style-type: none"> <li>○ HDMI</li> </ul> </li> <li>▪ &lt;port_index&gt; – The port number as printed on the front or rear panel</li> <li>▪ &lt;signal_type&gt; – <ul style="list-style-type: none"> <li>○ VIDEO</li> </ul> </li> <li>▪ &lt;index&gt; – Indicates a specific channel number when there are multiple channels of the same type</li> </ul> <b>Pattern_id</b> – pattern ID <ul style="list-style-type: none"> <li>○ 0 : none</li> <li>○ 1: Black screen</li> <li>○ 2 Blue screen</li> <li>○ 3: White screen</li> <li>○ 4: Four blue squares</li> <li>○ 5: Vertical RGB colors bar</li> <li>○ 6: H grey scale</li> <li>○ 7: Split Bar</li> <li>○ 8: BW-12 (Vertical mixed bar BW)</li> <li>○ 9: Cross chess B&amp;W</li> <li>○ 10: Black squares chess</li> <li>○ 11: V grey scale split bar</li> </ul>	Get the pattern list for analog audio 14: #X-PATTERN-LIST_OUT.ANALOG_AUDIO.14.AUDIO.1<CR>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-PORT-SELECT</b>	<p>Select ID from selectable ports group.</p> <p>① User may query group names using command: <b>#X-PORT-SELECT-LIST?</b></p> <p>② This command is designed to be used by machines and not by users. This command is used for feature auto-discovery mechanism.</p> <p>③ This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b></p> <pre>#X-PORT-SELECT_&lt;group_name&gt;,selected_id&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@X-PORT-SELECT_&lt;group_name&gt;,selected_id,[option_id:[&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;]]&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>group_name</b> – These are predefined groups names, related to a specific product.</p> <p><b>selected_id</b> – Currently selected option ID.</p> <p><b>option_id</b> – Each option has an ID. Only one option may be selected at the same time.</p> <p>When a specific option is selected, all related port-id members become selected and all port-id members from other, unselected options, become unselected.</p> <p>The following attributes comprise the port ID:</p> <ul style="list-style-type: none"> <li>▪ <b>&lt;direction_type&gt;</b> – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ <b>&lt;port_type&gt;</b> – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ MIC</li> </ul> </li> <li>▪ <b>&lt;port_index&gt;</b> – The port number as printed on the front or rear panel</li> <li>▪ <b>&lt;selected_id&gt;</b> – the selected group ID</li> </ul>	<p>Select ID 0 from selectable ports group:</p> <pre>#X-PORT-SELECT_ANALOG_AUDIO.1,0&lt;CR&gt;</pre>
<b>X-PORT-SELECT?</b>	<p>Get selected ID of selectable ports group.</p> <p>① User may query group names using command: <b>#X-PORT-SELECT-LIST?</b></p> <p>This command is designed to be used by machines and not by users. This command is used for feature auto-discovery mechanism.</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b></p> <pre>#X-PORT-SELECT?_&lt;group_name&gt;&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@X-PORT-SELECT_&lt;group_name&gt;,selected_id,[option_id:[&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;]]&lt;CR&gt;&lt;LF&gt;</pre>	<p><b>group_name</b> – These are predefined groups names, related to a specific product.</p> <p><b>selected_id</b> – Currently selected option ID.</p> <p><b>option_id</b> – Each option has an ID. Only one option may be selected at the same time.</p> <p>When a specific option is selected, all related port-id members become selected and all port-id members from other, unselected options, become unselected.</p> <p>The following attributes comprise the port ID:</p> <ul style="list-style-type: none"> <li>▪ <b>&lt;direction_type&gt;</b> – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ <b>&lt;port_type&gt;</b> – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ MIC</li> </ul> </li> <li>▪ <b>&lt;port_index&gt;</b> – The port number as printed on the front or rear panel</li> <li>▪ <b>&lt;selected_id&gt;</b> – the selected group ID</li> </ul>	<p>Get selected ID of ports group:</p> <pre>#X-PORT-SELECT_ANALOG_AUDIO.1&lt;CR&gt;</pre>
<b>X-PORT-SELECT-LIST?</b>	<p>Get selected id of selectable ports groups of all available groups.</p> <p>① User may query group names using command: <b>#X-PORT-SELECT-LIST?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b></p> <pre>#X-PORT-SELECT-LIST?_&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@X-PORT-SELECT-LIST?_[[&lt;group_name&gt;,selected_id,[option_id:[&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;]],...,[&lt;group_name&gt;,selected_id,[option_id:[&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;],...,&lt;direction_type&gt;.&lt;port_type&gt;.&lt;port_index&gt;]]]]&lt;CR&gt;&lt;LF&gt;</pre>	<p>The following attributes comprise the port ID:</p> <ul style="list-style-type: none"> <li>▪ <b>&lt;direction_type&gt;</b> – <ul style="list-style-type: none"> <li>○ IN</li> <li>○ OUT</li> </ul> </li> <li>▪ <b>&lt;port_type&gt;</b> – <ul style="list-style-type: none"> <li>○ ANALOG_AUDIO</li> <li>○ MIC</li> </ul> </li> <li>▪ <b>&lt;port_index&gt;</b> – The port number as printed on the front or rear panel</li> </ul>	<p>Get the selected id of selectable ports groups of all available groups:</p> <pre>#X-PORT-SELECT-LIST?&lt;CR&gt;</pre>
<b>X-PRST-CURR?</b>	<p>Get the current preset loaded per type.</p> <p>To get the list of preset types existing in your product use the command:</p> <p><b>X-PRST-TYPES?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b></p> <pre>#X-PRST-CURR?_&lt;preset_type&gt;&lt;CR&gt;</pre> <p><b>FEEDBACK</b></p> <pre>~nn@X-ROUTE_&lt;preset_type&gt;,[preset_id:name:lock_state]&lt;CR&gt;&lt;LF&gt;</pre>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>&lt;preset_id&gt;</b> – preset index</li> <li>▪ <b>&lt;name&gt;</b> – the name of the preset in URL encode format</li> <li>▪ <b>&lt;lock_state&gt;</b> – <ul style="list-style-type: none"> <li>○ ON</li> <li>○ OFF</li> </ul> </li> </ul>	<p>Get current mixer preset:</p> <pre>X-PRST-CURR?_IOCONFIG.SYSTEM.MIXER&lt;CR&gt;~01@X-PRST-CURRIOConfig.SYSTEM.MIXER,[2:Snapshot%20:OFF]&lt;CR&gt;&lt;LF&gt;</pre>



Function	Description	Syntax	Parameters/Attributes	Example
X-PRST-LOCK	<p>Set LOCK state of a preset per type.</p> <p>① this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-LOCK_&lt;preset_type,preset_id,lock_state&gt;&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-ROUTE_&lt;preset_type,[preset_id:name:lock_state]&gt;&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>&lt;preset_id&gt;</b> – preset index</li> <li>▪ <b>&lt;lock_state&gt;</b> – <ul style="list-style-type: none"> <li>○ ON</li> <li>○ OFF</li> </ul> </li> </ul>	<p>lock mixer preset 9: X-PRST-LOCK_IOCONFIG.SYSTEM.MIXER,9&lt;CR&gt; ~01@X-PRST-CURR IOConfig.SYSTEM.MIXER,[2:Snapshot%201:OFF]&lt;CR&gt;&lt;LF&gt;</p>
X-PRST-LOCK?	<p>Get LOCK state of a preset per type.</p> <p>① this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-LOCK?_&lt;preset_type,preset_id,lock_state&gt;&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-ROUTE_&lt;preset_type,[preset_id:name:lock_state]&gt;&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>&lt;preset_id&gt;</b> – preset index</li> <li>▪ <b>&lt;lock_state&gt;</b> – <ul style="list-style-type: none"> <li>○ ON</li> <li>○ OFF</li> </ul> </li> </ul>	<p>Get lock mixer preset 9 status: X-PRST-LOCK?_IOCONFIG.SYSTEM.MIXER,9&lt;CR&gt; ~01@X-PRST-CURR IOConfig.SYSTEM.MIXER,[2:Snapshot%201:OFF]&lt;CR&gt;&lt;LF&gt;</p>
X-PRST-LST?	<p>Get the preset list of a specific preset type.</p> <p>① this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-LST?_&lt;preset_type&gt;&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-LST_&lt;preset_type,[preset_id:name:lock_state]&gt;&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>&lt;name&gt;</b> – the name of the preset</li> <li>▪ <b>&lt;lock_state&gt;</b> – <ul style="list-style-type: none"> <li>○ ON</li> <li>○ OFF</li> </ul> </li> </ul>	<p>Get the IO configuration list: X-PRST-LST?_IOCONFIG&lt;CR&gt; [[1:4x16:ON],[2:6x14:ON],[3:8x12:ON],[4:10x10:ON],[5:12x8:ON],[6:14x6:ON],[7:16x4:ON]]</p>
X-PRST-NAME	<p>Set the name of a preset per type.</p> <p>① this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-NAME_&lt;preset_type,preset_id,name&gt;&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-NAME_&lt;preset_type,preset_id,name&gt;&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> <li>▪ <b>name</b> – the name of the preset in URL encode format (no spaces)</li> </ul>	<p>Set the name of a preset (per type): X-PRST-NAME_IOCONFIG.SYSTEM.MIXER,9,ROOM1&lt;CR&gt;</p>

Function	Description	Syntax	Parameters/Attributes	Example
X-PRST-NAME?	<p>Get the name of a preset per type.</p> <p><b>i</b> this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-NAME?_preset_type,preset_id,name&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-NAME_preset_type,preset_id,name&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> <li>▪ <b>name</b> – the name of the preset in URL encode format</li> </ul>	<p>Get the name of a preset (per type): X-PRST-NAME?_IOCONFIG.SYSTEM.MIXER,9&lt;CR&gt; ~01@X-PRST-NAME?_IOConfig.SYSTEM.MIXER,9,Room1&lt;CR&gt;&lt;LF&gt;</p>
X-PRST-RCL	<p>Recall saved preset list per type.</p> <p><b>i</b> this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-RCL_preset_type,preset_id&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-RCL_preset_type,preset_id&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Recall mixer preset 8: X-PRST-RCL?_IOCONFIG.SYSTEM.MIXER,8&lt;CR&gt;</p>
X-PRST-RCL-LAST	<p>Recall LAST preset per type, this command just retrieves the last preset loaded from the history of preset activity and RECALLS it.</p> <p><b>i</b> this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-RCL-LAST_preset_type &lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-RCL-LAST_preset_type,preset_id&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Recall the last mixer preset: X-PRST-RCL-LAST_IOCONFIG.SYSTEM.MIXER&lt;CR&gt;</p>
X-PRST-RCL-NEXT	<p>Recall NEXT preset per type, this command increments by one the current preset id loaded and loads it. If the index is the highest, recall will fail.</p> <p><b>i</b> this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: X-PRST-TYPES?</p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> #X-PRST-RCL-NEXT_preset_type&lt;CR&gt;</p> <p><b>FEEDBACK</b> ~nn@X-PRST-RCL-NEXT_preset_type,preset_id&lt;CR&gt;&lt;LF&gt;</p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Recall next mixer preset: X-PRST-RCL-NEXT_IOCONFIG.SYSTEM.MIXER&lt;CR&gt;</p>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-PRST-RCL-PREV</b>	<p>Recall previous preset per type, this command increments by one the current preset id loaded and loads it. If the index is the lowest, recall will fail.</p> <p>ⓘ this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: <b>X-PRST-TYPES?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> <b>#X-PRST-RCL-PREV_preset_type&lt;CR&gt;</b></p> <p><b>FEEDBACK</b> <b>~nn@X-PRST-RCL-PREV_preset_type,preset_id&lt;CR&gt;&lt;LF&gt;</b></p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Recall previous mixer preset: <b>X-PRST-RCL-PREV_IOCONFIG.SYSTEM.MIXER&lt;CR&gt;</b></p>
<b>X-PRST-RESET</b>	<p>Reset preset per type</p> <p>ⓘ this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: <b>X-PRST-TYPES?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> <b>#X-PRST-RESET_preset_type,preset_id&lt;CR&gt;</b></p> <p><b>FEEDBACK</b> <b>~nn@X-PRST-RESET_preset_type,preset_id&lt;CR&gt;&lt;LF&gt;</b></p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Reset mixer preset 9: <b>X-PRST-RESET_IOCONFIG.SYSTEM.MIXER,9&lt;CR&gt;</b></p>
<b>X-PRST-SAVED?</b>	<p>Get SAVED status for a preset type. This flag indicates to the WEB if a change have been made since the last RECALL and has not been saved.</p> <p>ⓘ this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: <b>X-PRST-TYPES?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> <b>#X-PRST-SAVED?_preset_type&lt;CR&gt;</b></p> <p><b>FEEDBACK</b> <b>~nn@X-PRST-SAVED_preset_type,saved_status&lt;CR&gt;&lt;LF&gt;</b></p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>Saved_status</b> – preset index <ul style="list-style-type: none"> <li>○ 0 – False (not saved)</li> <li>○ 1 – True (saved)</li> </ul> </li> </ul>	<p>Get saved status of mixer preset: <b>X-PRST-SAVED?_IOCONFIG.SYSTEM.MIXER&lt;CR&gt;</b></p>
<b>X-PRST-STO</b>	<p>Store current changes into a preset (per type).</p> <p>ⓘ this is an extended preset command using preset type as first parameter. This is used essentially when we have different types of Presets inside the same system.</p> <p>To get the list of preset types existing in your product use the command: <b>X-PRST-TYPES?</b></p> <p>This is an Extended Protocol 3000 command.</p>	<p><b>COMMAND</b> <b>#X-PRST-STO_preset_type,preset_id&lt;CR&gt;</b></p> <p><b>FEEDBACK</b> <b>~nn@X-PRST-STO_preset_type,saved_status&lt;CR&gt;&lt;LF&gt;</b></p>	<ul style="list-style-type: none"> <li>▪ <b>preset_type</b> – <ul style="list-style-type: none"> <li>○ I/O Config – IOCONFIG</li> <li>○ System Preset – IOCONFIG.SYSTEM</li> <li>○ Snapshot – IOCONFIG.SYSTEM.MIXER</li> </ul> </li> <li>▪ <b>preset_id</b> – preset index</li> </ul>	<p>Store changes into mixer preset 9: <b>X-PRST-STO_IOCONFIG.SYSTEM.MIXER,9&lt;CR&gt;</b></p>

Function	Description	Syntax	Parameters/Attributes	Example
<b>X-PRST-TYPES?</b>	Get the types of presets that the system supports and their hierarchy.	<b>COMMAND</b> <b>#X-PRST-TYPES?_&lt;CR&gt;</b> <b>FEEDBACK</b> ~nn@X-PRST-TYPES_<presets_type> <CR><LF>	<ul style="list-style-type: none"> <li>▪ <b>presets_type</b> – <ul style="list-style-type: none"> <li>○ IOCONFIG – used for I/O configuration setup presets: <ul style="list-style-type: none"> <li>○ 1: 4x16</li> <li>○ 2: 6x14</li> <li>○ 3: 8x12</li> <li>○ 4: 10x10</li> <li>○ 5: 12x8</li> <li>○ 6: 14x6</li> <li>○ 7: 16x4</li> </ul> </li> <li>○ IOCONFIG.SYSTEM – used for system preset per IOConfig, we have 10 preset banks per IOConfig setup, Preset #1 is the default system preset for this setup and is READ ONLY, Preset #2 is used for the first user system preset, Preset #3 for the second etc.</li> <li>○ IOCONFIG.SYSTEM.MIXER – used for a Mixer snapshot of a specific system preset per IOConfig. There are 10 MIXER snapshots per System presets in each IOConfig setup, Snapshot #1 is the default MIXER snapshot and is READ ONLY, Snapshot #2 is used for the first user Mixer snapshot, Snapshot #3 for the second etc.</li> </ul> </li> </ul>	Get preset types: <b>X-PRST-TYPES?_&lt;CR&gt;</b>
<b>X-SIGNAL-PIPE</b>	Set a pipe between Two outputs. This is when we want to “tee” a signal to another output. Used essentially into AFM-20DSP to output audio signal to AMPLIFIED outputs.  ⓘ This is an Extended Protocol 3000 command.	Internal – for web only.		
<b>X-SIGNAL-PIPE?</b>	Get a pipe configuration for an output port. This is when we want to “tee” a signal to another output. Used essentially into AFM-20DSP to output audio signal to AMPLIFIED outputs.  ⓘ This is an Extended Protocol 3000 command.	Internal – for web only.		

## Result and Error Codes

### Syntax

In case of an error, the device responds with an error message. The error message syntax:

- **~NN@ERR XXX<CR><LF>** – when general error, no specific command
- **~NN@CMD ERR XXX<CR><LF>** – for specific command
- **NN** – machine number of device, default = 01
- **XXX** – error code

### Error Codes

Error Name	Error Code	Description
P3K_NO_ERROR	0	No error
ERR_PROTOCOL_SYNTAX	1	Protocol syntax
ERR_COMMAND_NOT_AVAILABLE	2	Command not available
ERR_PARAMETER_OUT_OF_RANGE	3	Parameter out of range
ERR_UNAUTHORIZED_ACCESS	4	Unauthorized access
ERR_INTERNAL_FW_ERROR	5	Internal FW error
ERR_BUSY	6	Protocol busy
ERR_WRONG_CRC	7	Wrong CRC
ERR_TIMEDOUT	8	Timeout
ERR_RESERVED	9	(Reserved)
ERR_FW_NOT_ENOUGH_SPACE	10	Not enough space for data (firmware, FPGA...)
ERR_FS_NOT_ENOUGH_SPACE	11	Not enough space – file system
ERR_FS_FILE_NOT_EXISTS	12	File does not exist
ERR_FS_FILE_CANT_CREATED	13	File can't be created
ERR_FS_FILE_CANT_OPEN	14	File can't open
ERR_FEATURE_NOT_SUPPORTED	15	Feature is not supported
ERR_RESERVED_2	16	(Reserved)
ERR_RESERVED_3	17	(Reserved)
ERR_RESERVED_4	18	(Reserved)
ERR_RESERVED_5	19	(Reserved)
ERR_RESERVED_6	20	(Reserved)
ERR_PACKET_CRC	21	Packet CRC error
ERR_PACKET_MISSED	22	Packet number isn't expected (missing packet)
ERR_PACKET_SIZE	23	Packet size is wrong
ERR_RESERVED_7	24	(Reserved)
ERR_RESERVED_8	25	(Reserved)
ERR_RESERVED_9	26	(Reserved)
ERR_RESERVED_10	27	(Reserved)
ERR_RESERVED_11	28	(Reserved)
ERR_RESERVED_12	29	(Reserved)
ERR_EDID_CORRUPTED	30	EDID corrupted
ERR_NON_LISTED	31	Device specific errors
ERR_SAME_CRC	32	File has the same CRC – not changed
ERR_WRONG_MODE	33	Wrong operation mode
ERR_NOT_CONFIGURED	34	Device/chip was not initialized

The warranty obligations of Kramer Electronics Inc. ("Kramer Electronics") for this product are limited to the terms set forth below:

#### **What is Covered**

This limited warranty covers defects in materials and workmanship in this product.

#### **What is Not Covered**

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product. Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

#### **How Long this Coverage Lasts**

The standard limited warranty for Kramer products is seven (7) years from the date of original purchase, with the following exceptions:

1. All Kramer VIA hardware products are covered by a standard three (3) year warranty for the VIA hardware and a standard three (3) year warranty for firmware and software updates; all Kramer VIA accessories, adapters, tags, and dongles are covered by a standard one (1) year warranty.
2. Kramer fiber optic cables, adapter-size fiber optic extenders, pluggable optical modules, active cables, cable retractors, ring mounted adapters, portable power chargers, Kramer speakers, and Kramer touch panels are all covered by a standard one (1) year warranty.
3. All Kramer Cobra products, all Kramer Calibre products, all Kramer Minicom digital signage products, all HighSecLabs products, all streaming, and all wireless products are covered by a standard three (3) year warranty.
4. All Sierra Video MultiViewers are covered by a standard five (5) year warranty.
5. Sierra switchers & control panels are covered by a standard seven (7) year warranty (excluding power supplies and fans that are covered for three (3) years).
6. K-Touch software is covered by a standard one (1) year warranty for software updates.
7. All Kramer passive cables are covered by a ten (10) year warranty.

#### **Who is Covered**

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

#### **What Kramer Electronics Will Do**

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

1. Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product once the repair is complete.
2. Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product. If a direct or similar replacement product is supplied, the original product's end warranty date remains unchanged and is transferred to the replacement product.
3. Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

#### **What Kramer Electronics Will Not Do Under This Limited Warranty**

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

#### **How to Obtain a Remedy Under This Limited Warranty**

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, visit our web site at [www.kramerav.com](http://www.kramerav.com) or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required (RMA number). You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

#### **Limitation of Liability**

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Your rights under this limited warranty are not diminished if you do not complete and return the product registration form or complete and submit the online product registration form. Kramer Electronics thanks you for purchasing a Kramer Electronics product. We hope it will give you years of satisfaction.



## SAFETY WARNING

Disconnect the unit from the power supply before opening and servicing

For the latest information on our products and a list of Kramer distributors, visit our Web site where updates to this user manual may be found.

We welcome your questions, comments, and feedback.

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